



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: 20V-428

CAN: 2020-341

Safety Advisory: 20-382

August 19, 2020

**SAFETY ADVISORY 20-382**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020-2021 Fuzion and Impact Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for this recall***

It has been decided that the vehicles in the recall population have a generator transfer switch that is incorrectly wired allowing the generator power to energize the shore power connection. When the generator is running 120VAC power is able to energize the shore power connection leading to an increased risk of personal injury. The vehicles included in the recall are:

Year	Model	Serial Number Range
2020	Fuzion: 357, 369, 373, 379, 419, 424, 427, 429, 430	LF810917 - LF811206
2020	Impact: 26V, 28V, 29V, 311, 317, 330, 343, 359, 367, 415	LF815472 - LF815604
2021	Fuzion: 357, 369, 373, 379, 419, 424, 427, 429, 430	MF810000 - MF810195
2021	Impact: 26V, 28V, 29V, 359, 367, 415	MF815000 - MF815040

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»
«VIN17»	«VIN18»	«VIN19»	«VIN20»
«VIN21»	«VIN22»	«VIN23»	«VIN24»
«VIN25»			

-- Serial numbers with '\*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #20-382, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada