



IMPORTANT SAFETY RECALL
RC000197

This notice applies to vehicle: «VIN»

«Dealer_name»
«Street»
«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain models of the below listed motorhomes.

It has been discovered that on certain model year 2021 Daybreak, Four Winds, Quantum, Chateau, and Freedom Elite motorhomes built on the 2020 Ford E-Series chassis, the battery cable may not have been properly secured within the chassis rail. If the cable was not properly secured, it may come in contact with the heat shield and exhaust manifold, which could lead to a fire. This could result in property damage, personal injury, or death.

The required action is to inspect the routing of the battery cable and re-route and properly secure the cable as needed. This should take approximately up to 20 minutes to perform.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the “Service Campaign” portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) 500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski
Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-419
Transport Canada No. 2020-332



VINS INCLUDED IN RECALL

1FDXE4FN4MDC01727	1FDXE4FN1MDC01765
1FDXE4FN5MDC00876	1FDXE4FN1MDC00907
1FDXE4FN6MDC00868	1FDXE4FN0MDC00820
1FDXE4FN9MDC00878	1FDXE4FN2MDC00902
1FDXE4FN7MDC01656	1FDXE4FN6MDC01678
1FDXE4FN9MDC00816	1FDXE4FN4MDC00819
1FDXE4FN9MDC00900	1FDXE4FN4MDC00836
1FDXE4FN3MDC01735	1FDXE4FN9MDC00850
1FDXE4FN4MDC01730	1FDXE4FN3MDC00875
1FDXE4FN2MDC01743	1FDXE4FN2MDC00835
1FDXE4FN3MDC01783	1FDXE4FN3MDC00889
1FDXE4FN9MDC01657	1FDXE4FN3MDC00861
1FDXE4FN0MDC01725	1FDXE4FN7MDC01785
1FDXE4FN0MDC00834	1FDXE4FN1MDC02933
1FDXE4FN1MDC00857	1FDXE4FN4MDC01677
1FDXE4FNXMDC00856	1FDXE4FN3MDC01668
1FDXE4FN1MDC00910	1FDXE4FN1MDC00874
1FDXE4FNXMDC01733	1FDXE4FN6MDC01728
1FDXE4FN6MDC00854	1FDXE4FN0MDC00817
1FDXE4FN8MDC00872	1FDXE4FN4MDC01789
1FDXE4FS1KDC64982	1FDXE4FN6MDC00904
	1FDXE4FN8MDC00905