



R20AX

IMPORTANT SAFETY RECALL NOTICE
NHTSA Campaign Number: 20V-409 (School Bus)
NHTSA Campaign Number: 20V-407 (Non-School Bus)

DATE: August 12, 2020
TO: U.S. DEALERS
SUBJECT: Recall R20AX, FMVSS 210 Noncompliance – Installation of Seats with 3-Point Belts

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This important safety recall notice applies to your buses identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

Blue Bird Body Company is voluntarily recalling the following:

- Certain model year 2019 to 2021 Blue Bird Vision School Buses
 - manufactured from September 27, 2017 through July 2, 2020
- Certain model year 2018 to 2021 All American School Buses
 - manufactured from November 1, 2017 through July 3, 2020
- Certain model year 2019 to 2021 Vision Non-School Buses
 - manufactured from July 2, 2018 through June 8, 2020
- Certain model year 2019 to 2021 All American Non-School Buses
 - manufactured from June 29, 2018 through January 28, 2020

On the subject buses, it has been determined that certain Blue Bird buses could fail to conform to the Federal Motor Vehicle Safety Standard Number 210, Seat Belt Anchorages.

Blue Bird shall conduct a voluntary safety recall to correct this noncompliance. The seat installation on subject buses must be inspected and corrected according to the Blue Bird recall instructions, if found to be installed incorrectly. Blue Bird evaluated the risk to motor vehicle safety related to this noncompliance and determined that, in the event of an accident, there is an increased risk of injury in a crash to the occupant if these 3-point seat belt seats are installed incorrectly.

Corrective Action:

To correct this noncompliance, Blue Bird will notify the affected dealers and owners and will provide inspection and repair instructions. Visual inspection will be required to ensure that the proper seat hardware is installed. If any components are missing, the necessary seat hardware will need to be installed according to the Blue Bird recall instructions. You may request parts at campaignparts@blue-bird.com Parts will be available August 31, 2020.

Labor Reimbursement:

Blue Bird will reimburse the labor cost of potential repairs relating to this recall at no cost to you the Dealer or to the vehicle owner. Repair Options and allowable labor times for this campaign are outlined as follows:

- **Repair A (Inspection)**
 - 0.2 (12 minutes)
- **Repair B (Washer or Channel – As Needed)**
 - 0.2 (12 minutes)



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Administering the Recall:

Parts to complete Recall R20AX will be available August 31, 2020.

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure that complete mailing and shipping addresses are provided for each listed owner.**

It is the Dealer's responsibility to verify that the correct owner name, address, and telephone number is provided for each listed vehicle. Any corrections or updates should be made in ClaimsCenter. Addresses that cannot be updated should be forwarded to the Recall Administrator.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

If you have in your possession or have sold a bus that was purchased from another Dealer that may be affected by this recall, please notify Lisa Hancock at 478-822-2242 or lisa.hancock@blue-bird.com. Questions regarding this recall campaign should be directed to Lisa Hancock, as well.

Sincerely,

Lisa Hancock

Corporate Recall Administrator

Blue Bird Corporation

3920 Arkwright Road, Suite 200, Macon, Georgia 31210

Phone 478.822.2242

lisa.hancock@blue-bird.com

BLUE BIRD BODY COMPANY

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