



August 6, 2020

Attention: All Dealer Principals

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign to inspect and, if necessary, properly torque the Alternator B+ terminal nut on some 2020 MY Kia Sedona vehicles manufactured from August 1, 2019 through April 20, 2020. The Alternator B+ terminal nut ensures that the electrical connection is maintained between the battery wire harness terminal plate and the Alternator B+ terminal. However, the Alternator B+ terminal nut may not have been properly torqued during assembly. If the terminal nut is not properly torqued, it may loosen over time and come off, resulting in electrical arcing at the B+ terminal and possible fire which increases the risk of injury.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com on **August 6, 2020**.

Your Service Manager was sent a draft copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected 2020 MY Kia Sedona vehicles. Kia will notify the affected vehicle owners on **August 14, 2020**.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the recall campaign performed on their 2020 MY Kia Sedona vehicles.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures