

Antenna Recall



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SAFETY ADVISORY 20-381**Safety Recall:**

Tabatha , Title
 Dealer , Dealer Number
 ballt@keystonerv.com

US: 20V-398
CAN: 2020-315

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019 - 2020 Carbon, Cougar, Fuzion, Impact, and Raptor Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided some Furrion over the air (OTA) antenna wings are separating from the mounting base on certain fifth wheel models. If the antenna wing completely separates from the mounting base while the recreational vehicle is in transit, it could become a road hazard, potentially increasing the risk of a crash or injury. The vehicles included in the recall are:

| Year | Model | Serial Number Range |
|------|---|--|
| 2019 | Carbon 337, 347, 357, 364, 387, 403, 417 | KR805259 - KR805460 |
| 2020 | Carbon 337, 347, 348, 357, 358, 387, 403, 417 | LR805000 - LR805238 |
| 2019 | Cougar 23MLS, 24RDS, 25RES, 25RESWE, 27SGS, 29MBS, 29RDB, 29RDBWE, 29RES, 29RES, 29RKS, 302RLS, 307RES, 30RLS, 315RLS, 32BHS, 32DBH, 338RLK, 353SRX, 361RLW, 362RKS, 364BHL, 366RDS, 367FLS, 368MBI, 369BHS | K2506330 - KV512014 KR505856 - KR506005 KV506889 - KV512014 KC507270 - KC511158 |
| 2020 | Cougar 23MLS, 24RDS, 25RES, 27SGS, 29MBS, 29RDB, 29RES, 29RKS, 302RLS, 307RES, 30RLS, 315RLS, 32BHS, 32DBH, 338RLK, 353SRX, 361RLW, 362RKS, 364BHL, 366RDS, 367FLS, 368MBI, 369BHS | L2500079 - L2504223 LV500202 - LV504445 |
| 2019 | Fuzion 357, 369, 373, 410, 419, 424, 427, 429 | KF810496 - KF811019 |
| 2020 | Fuzion 357, 369, 373, 410, 419, 424, 427, 429, 430 | LF810000 - LF810635 |
| 2019 | Impact 311, 343, 351, 359, 367, 3219 | KF815294 - KF815518 |
| 2020 | Impact 311, 343, 359, 367, 415 | LF815005 - LF815325 |
| 2019 | Raptor 351, 354, 356, 415, 423, 427, 421CK, 424TS, 425TS, 426TS, 428SP | KR800347 - KR800788 |
| 2020 | Raptor 351, 354, 356, 413, 415, 421CK, 423, 424TS, 425TS, 426TS, 427, 428SP, 429 | LR800000 - LR800531 |

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory,

Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 20-381.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 20-381](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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