

New Safety Recall Advanced Communication – W52

FCA US LLC (FCA US) has announced a safety recall on certain 2020 Model Year (DT) Ram 1500 Pickup and (VF) Ram ProMaster vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have a Side Air Bag Inflatable Curtain (SABIC) with an improperly crimped diffuser. This may cause the diffuser to separate from the inflator during a SABIC deployment and compromise the integrity of the air bag or cause the SABIC fill time to be delayed. If the separated diffuser compromises the integrity of the air bag or if the SABIC fill time is delayed, occupant protection may be reduced in the event of a crash. Reduced occupant protection in the event of a crash may result in an increased risk of injury to motor vehicle occupants.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the SABIC assemblies in all affected vehicles. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC