

Kinro Frameless Window potential poor adhesive bond between the hinge extrusion and the latch extrusion to the glass.



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SAFETY ADVISORY 20-375

Safety Recall:

Tabatha , Title
Dealer , Dealer Number
ballt@keystonerv.com

US: 20V-351
CAN: 2020-273

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Alpine, Avalanche, Fuzion, Laredo, Montana, Raptor, Redwood, and Voltage Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided in certain Lippert Components, Inc. (LCI) 3000-Series frameless windows, there is a potential poor adhesive bond between the hinge extrusion and the latch extrusion to the glass. If the adhesion bond fails where the glass meets the hinge frame, the window glass could partially detach or completely separate. If the window completely separates while the vehicle and/or trailer is in transit, it could become a road hazard, potentially increasing the risk of a crash or injury. The vehicles included in the recall are:

Year	Model	Serial Number Range
2020	Alpine: 3121RS, 3120RS, 3700FL, 3651RL, 3701FL, 3711KP, 3713KB, 3320MK, 3801FK, 3712KB, 3790FK	LE780774 - LE780867
2020	Avalanche: 312RS, 313RS, 338GK, 339GK, 375RD, 376RD, 378BH, 379BH, 383FL, 396BH	LE760770 - LE760807
2020	Fuzion: 369, 373, 419, 424, 427, 430	LF810889 - LF810936
2020	Laredo: 225MK, 255SRL, 275RL, 284SBH, 290SRL, 294SBR, 296SBH, 298SRL, 325RL, 367BH	LE601180 - LE601237
2020	Montana: 3120RL, 3121RL, 3740FK, 3760FL, 3761FL, 3780RL, 3781RL, 3790RD, 3791RD, 3812MS, 3813MS, 3854BR, 3855BR	L4702651 - L4702826
2020	Raptor: 351, 356, 415, 423, 429	LR800754 - LR800772
2020	Redwood: 3901MB, 3911RL	L9340170, L9340171, L9340172, L9340173, L9340174, L9340179, L9340180
2020	Voltage	LZ990681, LZ990687, LZ990700, LZ990717

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 20-375.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 20-375](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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