



MAZDA DEALER EMAIL

June 16, 2020

To: All Dealer General, Service, and Parts Managers

Subject: MY20 CX-30 AWD – Fuel may Leak from Rear of Vehicle – Recall 4520F
Parts Push Shipment: DGJ8-42-165 (O-ring) & CC43-42-693 (Retainer)

Today, Tuesday, June 16th Mazda will load a push shipment of part numbers DGJ8-42-165 (O-ring) & CC43-42-693 (Retainer) to support affected vehicles at your dealership and for any customer repairs. The amount of stock you will receive is based on approximately fifty percent of the affected inventory for your dealership. If there are no affected VINs assigned to your dealership, then you will not receive a push shipment at this time.

These orders should arrive on your next DDS delivery day and in eMDCS you can reference the purchase order number for these orders as "R4520F PUSH".

Additional stock is in transit to Mazda and once available a second push order for the remaining fifty percent of your inventory will get sent to provide on hand supply for repairs. We anticipate these orders will load the week of June 29th.

If there is a need to order any other parts for this recall, please fill out the Dealer Recall Help form located on MX-Connect under the Warranty Tab. The DAG will only process orders previously approved by Dealer Recall Help.

For additional questions, please don't hesitate to email the Dealer Assistance Group at corpdag@mazdausa.com or call 877-727-6626 – Option 2.

Please make sure the appropriate staff at your dealership are aware of these orders.

Regards,
Carol Whitlock
Senior Analyst, Quality Campaigns
Parts Operations Division

