



MAZDA DEALER EMAIL

June 26, 2020

Attention: Mazda General, Parts and Service Managers

Subject: ****UPDATE**** Parts & Warranty and Repair Procedures - 4520F 2020 CX-30 and Mazda3 – Fuel May Leak from Rear of Vehicle

Dear Mazda Dealer Partners,

MNAO Warranty has received several incorrectly submitted warranty claims for Safety Recall 4520F.

Effective Immediately:

We have updated the Parts and Warranty Information and Repair Procedure for this recall regarding failed inspection results. Any vehicle that has a disconnected hose, must have a photo of the disconnected hose with the RO in the background for verification of the VIN and the repair order documenting the disconnection is required to be attached to the Warranty Claim. Updated Parts and Warranty Information has been posted to eMDCS and MGSS. Updated Repair Procedures have been placed on MGSS. Any claim submitted for a disconnected hose will pend for review of attachments.

Please make certain all service staff in your dealership are aware of these changes and contact Dealer Recall Help or Warranty Hotline if you have any questions regarding the document changes.

Protect What is Important to You

Sincerely,
Travis Young
Manager Recalls, Technical Services Division
Mazda North American Operations

