



# SERVICE BULLETIN

## Vermeer Corporation

Environmental  
Pella, Iowa 50219 USA

FIELD CAMPAIGN SERVICE BULLETIN #: SVC2026-050

DATE: 2026 April 28

CAMPAIGN  
TYPE:

Mandatory - Product Safety  
**DEALER INSTALLATION ONLY**

CAMPAIGN  
CATEGORY:

Bulletin Only

MACHINE/ ATTACHMENT MODEL(S):	SERIAL NUMBERS:		Kit version
	Included	Excluded	
BC1500	11056 – 11110	11066, 11067, 11069, 11074, 11076 – 11080, 11082, 11090 – 11092, 11097, 11101, 11102, 11107, 11109	IK01

Subject:



**PRODUCT  
SAFETY  
RECALL**

**FINAL NOTICE**

BC1500 Wheel and  
Tire Assembly  
Replacement Kit  
(IK003966)

Background:

In July 2020 and January 2023, owner notifications were sent regarding the above-referenced product safety recall. We have not received confirmation that all the machines have been updated.

### POSSIBLE LOSS OF WHEEL AND RISK OF CRASH

After April 18, 2020, specific 16" x 8", 8 on 6.5" wheels provided to Vermeer Corporation by a supplier have a manufacturing variance in the lug nut seat height which can cause the lug nuts to loosen.

### DEATH OR SERIOUS INJURY POSSIBLE

If lug nuts loosen when towing the brush chipper, the risk of wheel loss and a crash is possible resulting in **death or serious injury**. Property damage may also occur.

*Reference: Service bulletin SVC2020-092 first notice for this product safety recall.*

**Solution:**

**IMMEDIATE MACHINE MODIFICATIONS REQUIRED**

IK003966 has been created to provide the necessary parts and instructions to replace the wheel and tire assembly and install a new wheel/tire specification placard decal. **This kit must be installed as soon as possible.**

Please be reminded that it is a violation of Federal law for you to sell or lease the machines covered by this notification until this recall has been performed on these machines. Substantial civil penalties apply to violations of this law.

**DEALER PARTICIPATION  
REVIEW REPORT, ORDER KITS, CONTACT CUSTOMERS**

- 1. Reports will be emailed** during the week of April 28, 2026, to dealerships shown in our records which have units in their territory affected by this recall. Please review the report for accuracy, including:
  - **Kit installation status.** If IK003966 has **not** been installed, the report will indicate status of **open**. Please verify your records to determine if the kit has been installed. If installed, please file a claim to confirm installation and request labor reimbursement prior to the owner letter notification mailing date referenced below.
  - **Owner/address information.** If the information contained in the report is **not** correct, please update the machine registration or notify the product safety department on or before May 11, 2026, at:  
Telephone: 641-621-7060  
Fax: 641-621-8562  
Email: [productsafety@vermeer.com](mailto:productsafety@vermeer.com)
- 2. Review kits in dealer inventory.** Prior to ordering kits from the Parts Distribution Center, check your inventory to determine if you have IK003966 in stock. Enter kit orders in EzParts as needed. **Do not order more kits than needed for immediate installation.**
- 3. Contact your affected customer(s)** to schedule a mutually acceptable time to upgrade their machine. **Note:** Letters will be sent to the customer(s) on or about **May 12, 2026**. *Also refer to Owner Notification section below.*

If you have any questions concerning the installation of IK003966, please contact the environmental service department.

**REIMBURSEMENT**

**Kit installation.** Upon completion of each kit installation, a campaign warranty claim must be submitted to the warranty department for reimbursement of the cost of parts and labor to install the kit. **The campaign warranty claim must include photos of the destroyed wheels.**

Labor hours to install: 2.0 hours. Note: Tire disposal is included in the labor hours. No additional reimbursement will be paid.

Travel will be paid up to \$200 (\$1 per mile with a \$200 max round trip) with copy of work order attached for retailed machines not in dealer inventory. If dealer repairs more than one machine at same location on one trip, travel will only be paid on one of the model/VINs.

**Note:** Future notices to dealers and owners are dependent upon the receipt of warranty claims.

**OWNER NOTIFICATION**

**Sample letter:** Included at the end of this bulletin is a sample letter which will be sent by Vermeer Corporation directly to the owners on or about May 12, 2026, via USPS certified/registered mail. Owner registrations indicate no translations are required for this campaign. The owner letter will only be available in English.

This owner notification/letter instructs the owner **to contact their local dealership** to arrange for a time to have the kit installed. After receiving IK003966 from the parts distribution center, you must contact your affected customer(s) immediately and schedule a mutually acceptable time to upgrade their machine.

We regret any inconvenience these corrective measures may cause you. This required work is for the safety of the crew, the towing vehicle occupants and others traveling on public roadways.

**PRODUCT SAFETY DEPARTMENT**

Attachment:  
 IK003966 Kit Instructions  
 SVC2020-092 First notice

<b>Completion schedule:</b> <input checked="" type="checkbox"/> <b>Product Safety Alert: Install immediately</b> <input type="checkbox"/> <b>Product Compliance Alert: Install immediately</b> <input type="checkbox"/> <b>180 days from the date of this bulletin</b> <input type="checkbox"/> <b>1 year from the date of this bulletin</b> <input type="checkbox"/> <b>N/A</b>	<b>Reimbursement:</b> <input checked="" type="checkbox"/> <b>Product Safety Alert</b> <input type="checkbox"/> <b>Product Compliance Alert</b> <input checked="" type="checkbox"/> <b>All units listed above</b> <input checked="" type="checkbox"/> <b>Parts</b> <input checked="" type="checkbox"/> <b>Labor paid (Labor code: SB20)</b> <input type="checkbox"/> <b>No reimbursement</b>
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<b>Internal reference:</b> <b>TREAD Act Code</b> <i>(Choose one or more applicable codes)</i>	<input type="checkbox"/>	--	Not applicable	<input type="checkbox"/>	12	Exterior lighting
	<input type="checkbox"/>	02	Suspension	<input type="checkbox"/>	16	Structure
	<input type="checkbox"/>	03	Service brake system, hydraulic	<input type="checkbox"/>	17	Latch
	<input type="checkbox"/>	04	Service brake system, air	<input type="checkbox"/>	19	Tires
	<input type="checkbox"/>	05	Parking brake	<input checked="" type="checkbox"/>	20	Wheels
	<input type="checkbox"/>	11	Electrical	<input type="checkbox"/>	21	Trailer hitch

**Dealer Distribution:**

**Domestic**  
 **International**  
 **Both**



SAMPLE  
OWNER  
LETTER



**PRODUCT  
SAFETY  
RECALL**

**Final Notice**

**Wheel and Tire Assembly  
Replacement Kit  
(IK003966)**

**Model:** «Model»

**Serial #:** «SerialN»

May 12, 2026

Dear BC1500 owner:

*This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.*

In July 2020 and January 2023, owner notifications were sent regarding the above-referenced product safety recall. We have not received confirmation that all the machines have been updated. To read more about this potential safety hazard, a copy of the first notice is included for your reference. **Note: If Vermeer learned of your ownership after mailing of the first notice, this will be your first notice.**

Vermeer has decided that a defect that relates to motor vehicle safety exists in certain model year 2020 Vermeer BC1500.

Our records indicate that the product safety update **may not** have been installed on your Vermeer BC1500 brush chipper trailers.

If the kit has **not been installed**, please contact your independent, authorized **Vermeer dealership** immediately to arrange a mutually acceptable time and location to have your machine upgraded **at no cost** to you for labor or materials. The installation of this kit is estimated at 2.0 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

**Contact your local Vermeer dealer:** «Service\_Dealer\_Name»  
«Serv\_Dealer\_Add1» «Serv\_Dealer\_Add2»  
«Serv\_Dealer\_City» «Serv\_Dealer\_St» «Serv\_Dealer\_Zip»  
«SERV\_DEALER\_COUNTRY»

**Telephone:** «Serv\_Dealer\_Phone»

If the kit has **been installed**, please contact the product safety department using the contact methods below.

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1  
Telephone: 641-621-7060  
Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner. *Note: The model and serial number is shown at the top center of this letter.*

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the crew, the towing vehicle occupants and others traveling the public roadways.

Regards,

**PRODUCT SAFETY DEPARTMENT**

Enclosure: First notice owner letter – July 30, 2020

*Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.*

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer Product Safety by email at [productsafety@vermeer.com](mailto:productsafety@vermeer.com) or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.