



## **New Safety Recall Advanced Communication – W46**

FCA US LLC (FCA US) has announced a safety recall on certain 2017 through 2020 Model Year (RU) Chrysler Pacifica Plug-In Hybrid Electric Vehicles (PHEV).

VINs identified as being involved in this campaign are currently live and searchable. **Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

### **REASON FOR THIS SAFETY RECALL**

The above vehicles may in some circumstances, experience a high resistance electrical connection at the 12-volt isolator post. The root cause of this high resistance connection is not known at this time. High resistance electrical connections can lead to prolonged heating and a potential vehicle fire with the vehicle on or off. A vehicle fire may increase the risk of injury to occupants and persons outside of the vehicle, as well as property damage.

It is advised to exercise the following precautions until the vehicle has the final repair completed: do not park these vehicles inside of buildings or structures, or near other vehicles. In addition, keep liquids out of the backseat area, including but not limited to beverages, wet items, umbrellas, or bottled liquids that may leak.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to correct the condition described above. The final remedy for this condition is currently under development. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC