

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5442
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 24, 2020

Subject: N202306490 01 - Safety Recall
Service Hood Striker Fracture
Customer Letter Added

Models: 2020 Chevrolet Silverado 2500/3500
2020 GMC Sierra 2500/3500

To: All General Motors Dealers

This bulletin has been updated to include the customer notification letter. Please discard all previous copies of N202306490.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin on July 8, 2020.

END OF MESSAGE
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