GLOBAL SAFETY FIELD INVESTIGATIONS DCS5411 URGENT - DISTRIBUTE IMMEDIATELY

Date: May 29, 2020

Subject: N202305070 - Noncompliance Recall

Warning Lamp May Not Indicate ABS Malfunction – US Only

Models: 2019-2020 Chevrolet Silverado MD 4500HD/5500HD/6500HD

To: All General Motors Medium Duty Dealers

General Motors is releasing Noncompliance Recall N202305070 today. The total number of U.S. vehicles involved is approximately 12,200. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated May 30, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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