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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	UPDATE-Stop Sale/Safety Recall: 2018-2019 Multi-Model Fuel Pump Motor
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DATE: August 14, 2020

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-Stop Sale/Safety Recall: 2018-2019 Multi-Model Fuel Pump Motor

PARTS UPDATE

Please be advised that as of today, August 14, 2020, limited parts are now currently available for the Fit and HR-V models through the controlled parts ordering system under the following service bulletins:

- 20-045, *Safety Recall: 2019 Fit Fuel Pump Motor,*
- 20-052, *Safety Recall: 2018-19 HR-V (AWD) Fuel Pump Motor*
- 20-053, *Safety Recall: 2018-19 HR-V (2WD) Fuel Pump Motor*

They include parts, repair, and warranty information related to this recall.

TOOLS

The Denso Fuel Module Separators have been shipped (attention: Service Manager) and should arrive by Thursday, August 13, 2020. Check with your Shipping Receiving if you are not in possession of this tool. If you have not received them, please call the American Honda Special Tools Hotline at (800) 346-6327, Mondays - Fridays 4:00am-5:00pm PST and Saturdays 7:00am-4:00pm PST.

Please be advised that this tool is for the Fit and HR-V 2WD models only.

CUSTOMER NOTIFICATION

As parts supply becomes stable, American Honda expects to mail the second phase remedy available customer notification in Fall of 2020.

SUMMARY

On May 28, 2020, American Honda notified NHTSA of a stop sale and safety recall for a certain number of 2018-2019 Accord, Civic Hatchback, Civic Type-R, HR-V, 2019 Fit and 2019-2020 Insight units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent an engine from starting or stall an engine while driving, increasing the risk of a crash. Refer to your eResponsibility report or do an iN VIN status inquiry to determine **which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.