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Sent on	05	29	2020	Expires on	06	17	2020
From	Parts Operations, Campaign Group						
Subject	Part Stop Sale / Return Request: 2018-2020 Multi-Model Fuel Pump						

On May 29, 2020, American Honda notified NHTSA of a stop sale and safety recall for a certain number of 2018-2019 Accord, Civic Hatchback, Civic Type-R, HR-V, 2019 Fit and 2019-2020 Insight units for fuel pump modules manufactured with defective impellers.

To ensure proper repairs, American Honda stopped the sales of all pre counter-measured 2018-2019 Accord, Civic Hatchback, Civic Type-R, HR-V, 2019 Fit and 2019-2020 Insight Fuel Pump Modules. Effective immediately all dealers that have inventory of the below parts are asked to stop installing and return parts back to American Honda.

Stop Sale and Return Request Affected Part Numbers:

Old/ Return Request
17045-TVC-A03
17045-TXM-A00
17045-TBA-A01
17045-T7W-A00
17045-T7X-A01
17045-T5R-A00

Return Request:

You must return all old level Fuel Pump Modules (listed above) in your inventory. No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "Fuel Pump Parts Return" in the Remarks Section.
5. When approved, Print "Authorization Return document and labels" from the iN. Please return parts as normal with the "Return Authorization attached."
6. Return above mentioned Fuel Pump Modules on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by June 30th, 2020.

Thank you,

American Honda Motor Co., Inc.

NG/ms