

[Next Unread Message](#)[View Message](#)

Sent on	05	29	2020	Expires on	07	16	2020
----------------	----	----	------	-------------------	----	----	------

From	Brad Ortloff, Manager of Auto Campaigns and Recalls
-------------	---

Subject	Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor
----------------	--

DATE: May 29, 2020

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor

On May 28, 2020, American Honda notified NHTSA of a **stop sale** and **safety recall** for a certain number of 2018-2019 Accord, Civic Hatchback, Civic Type-R, HR-V, 2019 Fit and 2019-2020 Insight units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent an engine from starting or stall an engine while driving, increasing the risk of a crash. **Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Affected vehicles may be equipped with a fuel pump module manufactured with low density impellers. If the surface of the lower density impeller is exposed to production solvent drying for longer periods of time, higher levels of surface cracking may occur. These cracks may lead to excessive fuel absorption, resulting in impeller deformation. Over time, if an impeller deforms to a point that creates sufficient interference with the fuel pump body, the fuel pump becomes inoperative, which may cause illumination of the Malfunction Indicator Lamp in the instrument panel.

REPAIR

Replace the fuel pump motor with a properly manufactured part.

PARTS

Parts are currently available for the Accord and Insight models through the controlled parts ordering system. We will notify you when parts become available for the Civic Hatchback, Civic Type R, Fit and HR-V models.

TOOLS

Tools may be required to support repairs of certain models for which parts are not yet available. American Honda is investigating and will provide an update when available.

SERVICE BULLETIN

Service bulletin 20-043, *Safety Recall: 2018-19 Accord Fuel Pump Motor* and 20-042, *Safety Recall: 2019-2020 Insight Fuel Pump Motor* have been posted to the Service Information System (SIS) as of Friday, May 29, 2020. They include parts, repair, and warranty information related to this recall.

Placeholder bulletins 20-040, *Safety Recall: 2018-19 Civic Hatchback Fuel Pump Motor*, 20-041, *Safety Recall: 2018-19 Civic Type R Fuel Pump Motor*, 20-045, *Safety Recall: 2019 Fit Fuel Pump Motor* and 20-046,

Safety Recall: 2018-19 HR-V Fuel Pump Motor have been posted to the Service Information System as of Friday, May 29, 2020.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by end of July 2020.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.