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<b>Sent on</b>	06	18	2020	<b>Expires on</b>	08	07	2020
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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	UPDATE-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor
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DATE: June 18, 2020

TO: All Honda Sales, Service, &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor

**\*Some iN users may be experiencing problems finding the new bulletin versions discussed below. If you are experiencing this, please clear your browser *cache* by following the iN Support information and doing a Quick Support Search. Click [here](#) for screen image.**

**Also, please note that there are no special tools required for the repair on these two models.**

PARTS UPDATE

Please be advised that as of today, June 18, 2020, parts are now currently available for the Civic Hatchback and Civic Type R models through the controlled parts ordering system under the following service bulletins:

- 20-040, *Safety Recall: 2018-19 Civic Hatchback Fuel Pump Motor\**, and
- 20-041, *Safety Recall: 2018-19 Civic Type R Fuel Pump Motor\**

They include parts, repair, and warranty information related to this recall.

SUMMARY

On May 28, 2020, American Honda notified NHTSA of a stop sale and safety recall for a certain number of 2018-2019 Accord, Civic Hatchback, Civic Type-R, HR-V, 2019 Fit and 2019-2020 Insight units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent an engine from starting or stall an engine while driving, increasing the risk of a crash. Refer to your eResponsibility report or do an iN VIN status inquiry to determine **which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.