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Sent on	05	29	2020	Expires on	07	16	2020
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall: 2018-2019 Multi-Model Fuel Pump Motor						

DATE: May 29, 2020

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2018-2019 Multi-Model Fuel Pump Motor

On May 28, 2020, Acura notified NHTSA of a **stop sale** and **safety recall** for a certain number of 2018-2019 NSX and 2019 RDX, RLX and RLX Sport Hybrid units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent an engine from starting or stall an engine while driving, increasing the risk of a crash. **Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Affected vehicles may be equipped with a fuel pump module manufactured with low density impellers. If the surface of the lower density impeller is exposed to production solvent drying for longer periods of time, higher levels of surface cracking may occur. These cracks may lead to excessive fuel absorption, resulting in impeller deformation. Over time, if an impeller deforms to a point that creates sufficient interference with the fuel pump body, the fuel pump becomes inoperative, which may cause illumination of the Malfunction Indicator Lamp in the instrument panel.

REPAIR

Replace the fuel pump motor with a properly manufactured part.

PARTS

Parts are currently available for the RDX model through the controlled parts ordering system. We will notify you when parts become available for the NSX, RLX and RLX Sport Hybrid models.

TOOLS

Denso Fuel Module Separators have been shipped and expected to arrive by Friday, May 29, 2020. Please be advised that this tool is for RLX model only.

SERVICE BULLETIN

Service bulletin 20-026, *Safety Recall: 2019 RDX Fuel Pump Motor* has been posted to the Service Information System (SIS) as of Friday, May 29, 2020. It include parts, repair, and warranty information related to this recall.

Placeholder bulletins 20-027, *Safety Recall: 2018-19 NSX Fuel Pump Motor*, 20-028, *Safety Recall: 2019 RLX Fuel Pump Motor*, and 20-029, *Safety Recall: 2019 RLX Sport Hybrid Fuel Pump Motor* have been posted to the Service Information System as of Friday, May 29, 2020.

CLIENT NOTIFICATION

Acura expects to complete client notification by end of July 2020.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.