



IMPORTANT SAFETY RECALL

TMC# RC000191

VIN:

«Dealer_name»

«Street»

«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Mercedes-Benz USA, LLC that a defect which relates to motor vehicle safety exists in certain MB chassis that were used to manufacture your TMC motorhome. MB's recall number is 2020040023. To assist MB in identifying the final vehicles manufactured, TMC is also conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

It has been decided that on certain TMC motorhomes subject to this recall campaign, the rear part of the fender liner on the front axle could contact and chafe the brake hose. If the distance between the fender liner and the brake hose is not sufficient, the front wheel suspension could contact and chafe the brake hose, which could lead to the loss of brake fluid. Over time, if the operator ignores the brake fluid warning indicator and continues to operate the vehicle until the brake fluid empties, this may increase the stopping distance and increase the risk of a crash.

Mercedes-Benz will be handling the repair of your vehicle at an authorized dealer. The dealer will check the condition and clearance of the brake hoses and, if necessary, to replace them. Additionally, the corresponding fender liner will be modified accordingly on the respective side. This service will be provided free of charge. Minimum repair time can be up to approximately 4 hours.

If the referenced unit on this letter has been retail sold, you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

For additional information and to schedule an appointment, please contact your preferred authorized MB dealer at your earliest convenience. To locate authorized dealers, visit www.mbvans.com/sprinter/shopping-tools/find-a-dealer. **Please mention you are scheduling an appointment to check the brake line hoses under Recall Campaign #2020040023.** If you have questions about this Recall, please contact MB directly at 1-800(FOR)-MERCEDES. For other concerns, you may contact the TMC Warranty/Service Department at (877) 855-2867 or Recalls@TMCRV.com.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski
Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-312
TC Recall No. 2020-235



Units in Field Affected by Recall

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| W1X8E33Y0KN075469 | WDAPF4CD0KN026870 | WDAPF4CD0KN058640 | WDAPF4CD1KN045329 |
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| W1X8E33Y1KN075464 | WDAPF4CD0KN034774 | WDAPF4CD1KN025839 | WDAPF4CD1KN060610 |
| W1X8E33Y1KN076002 | WDAPF4CD0KN035567 | WDAPF4CD1KN025842 | WDAPF4CD1KN060834 |
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| W1X8E33Y1KN077540 | WDAPF4CD0KN035858 | WDAPF4CD1KN026103 | WDAPF4CD2KN025848 |
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| W1X8E33Y3KN075465 | WDAPF4CD0KN037271 | WDAPF4CD1KN026344 | WDAPF4CD2KN026093 |
| W1X8E33Y3KN076003 | WDAPF4CD0KN037559 | WDAPF4CD1KN026358 | WDAPF4CD2KN026109 |
| W1X8E33Y5KN075466 | WDAPF4CD0KN037562 | WDAPF4CD1KN026361 | WDAPF4CD2KN026112 |
| W1X8E33Y5KN076004 | WDAPF4CD0KN037836 | WDAPF4CD1KN026585 | WDAPF4CD2KN026353 |
| W1X8E33Y7KN075033 | WDAPF4CD0KN038100 | WDAPF4CD1KN026599 | WDAPF4CD2KN026367 |
| W1X8E33Y7KN075467 | WDAPF4CD0KN039649 | WDAPF4CD1KN026604 | WDAPF4CD2KN026370 |
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| W1X8E33Y8KN078488 | WDAPF4CD0KN039960 | WDAPF4CD1KN026831 | WDAPF4CD2KN026630 |
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| WDAPF4CDXKN037276 | | | |



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