



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: 20V-311

Safety Advisory: 20-378  
June 16, 2020

**SAFETY ADVISORY 20-378**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Springdale Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for  
this recall***

It has been decided that the vehicles in the recall population fail to conform to the requirements of Part 567, "Certification." The vehicles subject to this recall may have been manufactured with the incorrect information on the Federal Identification Tag. The tag indicates the load range in the tire size is ST255/75R15E @ 80 psi. The correct load range is LRD, tire size is ST255/75R15D @ 65 psi. This does not affect the GVWR just the tire data. An incorrect label may lead to unintentionally overinflating or overloading the tires, increasing the risk of a crash.

The vehicles included in the recall are:

**2020 Springdale Travel Trailers, Model 295BHWE**

**Serial Number Range: LG105132 - LG108523**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»

«VIN2»

**-- Serial numbers with '\*' have been retail sold --**

By signing for and receiving the replacement Federal Sticker, you acknowledge that you will install the new Federal Sticker over the existing Federal Sticker on only the above described recreational vehicle.

NOTICE: The Federal Sticker may not be used for any purpose other than to affix it to the described Keystone recreational vehicle. If the sticker is used for any other purpose whatsoever, the dealership could be responsible for all consequences of such misuse and all associated penalties, fines, and judgments that may be imposed under any applicable federal laws, rules, and regulations.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence, please contact:

**Keystone RV Customer Service 1-855-895-4422**

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada