



IMPORTANT SAFETY RECALL

TMC# RC000190

VIN:

«Dealer_name»

«Street»

«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Mercedes-Benz USA, LLC that a defect which relates to motor vehicle safety exists in certain MB chassis that were used to manufacture your TMC motorhome. MB's recall number is 2020040019. To assist MB in identifying the final vehicles manufactured, TMC is also conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

On certain TMC motorhomes subject to this recall campaign, the automatic transmission does not correctly specify certain conditions under which the automatic parking function (Auto-P) operates. The Operator's Manual describes certain functions which would automatically engage the parking position "P" if (1) the driver opens the seat belt buckle or (2) the driver leaves the seat when the vehicle is stationary or driving at a very low speed. However, the functionality is not available in the affected Sprinter vehicles. Should a customer rely on the Auto-P function as described in the Operator's Manual, the possibility of vehicle rollaway or movement cannot be ruled out which could increase the risk of a crash.

Mercedes-Benz will be handling the repair of your vehicle at an authorized dealer. The dealer will add a supplementary booklet with a correct description of the Auto-P to the Operator's Manual, which is already in the vehicle. This service will be provided free of charge. While the minimum repair time can be up to approximately 10 minutes, your dealer can provide a better estimate for this service visit.

If the referenced unit on this letter has been retail sold, you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

For additional information and to schedule an appointment, please contact your preferred authorized MB dealer at your earliest convenience. To locate authorized dealers, visit www.mbvans.com/sprinter/shopping-tools/find-a-dealer. **Please mention you are scheduling an appointment to add a supplementary booklet with a correct description of the Auto-P function under Recall Campaign #2020040019.** If you have questions about this Recall, please contact MB directly at 1-800(FOR)-MERCEDES. For other concerns, you may contact the TMC Warranty/Service Department at (877) 855-2867 or Recalls@TMCRV.com.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski
Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-308
TC Recall No. 2020-234



Units in Field Affected by Recall

W1X8E33Y0KN075469	WDAPF4CD0KN026870	WDAPF4CD0KN058640	WDAPF4CD1KN045329
W1X8E33Y0KN075875	WDAPF4CD0KN026884	WDAPF4CD0KN058895	WDAPF4CD1KN046562
W1X8E33Y0KN077299	WDAPF4CD0KN026898	WDAPF4CD0KN058900	WDAPF4CD1KN057299
W1X8E33Y0KN077545	WDAPF4CD0KN027114	WDAPF4CD0KN059030	WDAPF4CD1KN057836
W1X8E33Y1KN075027	WDAPF4CD0KN027274	WDAPF4CD0KN059884	WDAPF4CD1KN058906
W1X8E33Y1KN075030	WDAPF4CD0KN034239	WDAPF4CD0KN060615	WDAPF4CD1KN059411
W1X8E33Y1KN075464	WDAPF4CD0KN034774	WDAPF4CD1KN025839	WDAPF4CD1KN060610
W1X8E33Y1KN076002	WDAPF4CD0KN035567	WDAPF4CD1KN025842	WDAPF4CD1KN060834
W1X8E33Y1KN077294	WDAPF4CD0KN035584	WDAPF4CD1KN026084	WDAPF4CD1KN061093
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