

IMPORTANT SAFETY RECALL TMC# RC000189 VIN:

«Dealer_name» «Street» «City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Ford Motor Company that a defect which relates to motor vehicle safety exists in certain Ford chassis that were used to manufacture your TMC motorhome. Ford's recall number is 20S13. To assist Ford in identifying the final vehicles manufactured, TMC is also conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

On certain TMC motorhomes subject to this recall campaign, there may be insufficient clearance between a wiring harness bundle and the vehicle's frame. Insufficient clearance could lead to a touch condition between the wiring harness bundle and the vehicle's frame. Over time, this could damage the wiring harness bundle potentially resulting in an engine stall or limited anti-lock braking and roll stability control system functionality, increasing the risk of a crash.

Ford will be handling the repair of your vehicle at an authorized Ford dealer. The repair will include applying abrasion tape to protect the wire harness bundle free of charge (parts and labor). The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

If the referenced unit on this letter has been retail sold, you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.

If you have questions about this Recall or need assistance with scheduling the repair, please contact the Ford Customer Relationship Center at 1-866-436-7332 or <u>www.Fordowner.com</u>. For other concerns, you may contact the TMC Warranty/Service Department at (877) 855-2867 or <u>Recalls@TMCRV.com</u>.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-303 TC Recall No. 2020-229



1FC3E3KN2MDC01633 1FC3E3KN3MDC00815 1FC3E3KN4MDC01634 1FC3E3KN6MDC01635 1FC3E3KN8MDC00812 1FC3E3KNXMDC00813 1FC4E4KN8MDC00044 1FDWE3FN1MDC00797 1FDWE3FN2MDC00811 1FDWE3FN2MDC01604 1FDWE3FN3MDC01630 1FDWE3FN4MDC00793 1FDWE3FN4MDC01622 1FDWE3FN6MDC00794 1FDWE3FN6MDC02917 1FDXE4FN0MDC00171 1FDXE4FN0MDC00185 1FDXE4FN0MDC00199 1FDXE4FN0MDC00204 1FDXE4FN0MDC00218 1FDXE4FN0MDC00865 1FDXE4FN0MDC00896 1FDXE4FN0MDC01711 1FDXE4FN0MDC01739 1FDXE4FN0MDC02938 1FDXE4FN1MDC00177 1FDXE4FN1MDC00180 1FDXE4FN1MDC00194 1FDXE4FN1MDC00213 1FDXE4FN1MDC00910 1FDXE4FN1MDC01667 1FDXE4FN2MDC00172 1FDXE4FN2MDC00186 1FDXE4FN2MDC00205 1FDXE4FN2MDC00219 1FDXE4FN2MDC00821 1FDXE4FN2MDC00866 1FDXE4FN3MDC00178

1FDXE4FN3MDC00181 1FDXE4FN3MDC00195 1FDXE4FN3MDC00200 1FDXE4FN3MDC00214 1FDXE4FN3MDC01668 1FDXE4FN4MDC00173 1FDXE4FN4MDC00187 1FDXE4FN4MDC00190 1FDXE4FN4MDC00206 1FDXE4FN4MDC00898 1FDXE4FN4MDC01789 1FDXE4FN5MDC00179 1FDXE4FN5MDC00182 1FDXE4FN5MDC00196 1FDXE4FN5MDC00201 1FDXE4FN5MDC00215 1FDXE4FN6MDC00174 1FDXE4FN6MDC00188 1FDXE4FN6MDC00191 1FDXE4FN6MDC00207 1FDXE4FN6MDC00210 1FDXE4FN6MDC00904 1FDXE4FN6MDC01728 1FDXE4FN7MDC00183 1FDXE4FN7MDC00197 1FDXE4FN7MDC00202 1FDXE4FN7MDC00216 1FDXE4FN7MDC00894 1FDXE4FN7MDC01737 1FDXE4FN7MDC01740 1FDXE4FN8MDC00175 1FDXE4FN8MDC00189 1FDXE4FN8MDC00192 1FDXE4FN8MDC00208 1FDXE4FN8MDC00211 1FDXE4FN8MDC00905 1FDXE4FN9MDC00184 1FDXE4FN9MDC00198

1FDXE4FN9MDC00203 1FDXE4FN9MDC00217 1FDXE4FN9MDC00220 1FDXE4FN9MDC00895 1FDXE4FNXMDC00176 1FDXE4FNXMDC00193 1FDXE4FNXMDC00209 1FDXE4FNXMDC00212 1FDXE4FNXMDC00906 1FDXE4FNXMDC01733