

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 20V-xxx: Rollover Sensor
Date: Wednesday, May 20, 2020 8:39:02 AM

Publish Date: May 20, 2020
From: Technical Service
Expiration Date: June 02, 2020

DCSnet Message
Urgent



Subject: BMW Recall 20V-xxx: Rollover Sensor







BMW AG has upgraded this campaign to a Safety Recall (effective May 20, 2020) which was initially released as a Delivery Stop on May 8, 2020. This recall affects a small number of Model Year 2020 BMW X1 SAV and X2 SAC vehicles that were produced on March 18, 2020 and March 19, 2020.

Please review the attached documents for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B651120_Recall_Notice\[8207e474\].pdf](#)
-  [B651120\[8207e473\].pdf](#)
-  [B651120_2020-BMW-MY2020-Fxx-RolloverSensor-QA-\(20May2020\)\[8207e472\].pdf](#)
-  [B651120_Recall_Notice\[8207e474\].pdf](#)
-  [B651120\[8207e473\].pdf](#)
-  [B651120_2020-BMW-MY2020-Fxx-RolloverSensor-QA-\(20May2020\)\[8207e472\].pdf](#)

Recipients: BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel

2020-05-20



SIB 65 11 20

RECALL 20V-XXX: ROLLOVER SENSOR

What's New:

- The title has been changed
- This campaign has been upgraded to a Recall
- Recall Notice and Q&A has been added

MODEL

E-Series	Model Description	Production Date
F39	X2 Sports Activity Coupe	March 18, 2020 – March 19, 2020
F48	X1 Sports Activity Vehicle	March 18, 2020 – March 19, 2020

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG has upgraded this campaign to a Safety Recall (effective May 20, 2020) which was initially released as a Delivery Stop on May 8, 2020. This recall affects a small number of Model Year 2020 BMW X1 SAV and X2 SAC vehicles that were produced on March 18, 2020 and March 19, 2020.

The rollover sensor may not have been produced to specifications by the supplier. In a rollover, the head air bag and safety belt pretensioner may not deploy as intended which could increase the risk of injury.

The Recall notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B651120 Recall Notice.pdf](#)

[picture_as_pdf B651120_2020-BMW-MY2020-Fxx-RolloverSensor-QA-\(20May2020\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 20V-xxx: Rollover Sensor – B65 11 20

BMW AG is conducting a Voluntary Safety Recall (effective May 20, 2020) for a small number of Model Year 2020 BMW X1 SAV and X2 SAC vehicles that were produced on March 18, 2020 and March 19, 2020.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Safety Recall 20V-xxx
Rollover Sensor
Model Year 2020
BMW X1, X2
Last Update: 05/20/2020**

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Certain Model Year 2020 BMW X1 SAV and X2 SAC models in the US, produced between March 18, 2020 and March 19, 2020, are potentially affected.

Q2. What is the specific issue?

The rollover sensor may not have been produced to specifications by the supplier. In a rollover, the head air bag and safety belt pretensioner may not deploy as intended which could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

The rollover sensor in other models was produced to specifications by the supplier.

Q4. Can I continue to drive my vehicle?

Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

No.

Q6. How did BMW become aware of the issue?

BMW Group became aware of the issue through our quality control procedures.

Q7. How will I be informed of this Safety Recall?

Letters will be mailed to owners in July via First Class mail to advising them of this Safety Recall and requesting them to schedule an appointment with an authorized BMW center to have the repair performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer. To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

Q8. How will my vehicle be repaired?

The air bag control unit (which contains the rollover sensor) will be replaced for free and will take about one hour.

Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.