



**Audi**

## AUDI DEALER COMMUNICATION

### Repair Available – Safety Recall 70H7 / Instrument Panel/Passenger Airbag Deployment

**This notice is for:**

- |                    |                   |                          |
|--------------------|-------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager  | ✓ Parts Manager   | ✓ Technicians            |
| ✓ Sales Managers   | ✓ Service Advisor |                          |

**Date:** May 26, 2020

**Issue:** Based on production data review, the passenger airbag score-line in the instrument panel may potentially not have been performed according to specification on three (3) vehicles worldwide. An incorrect passenger airbag score-line in the instrument panel may impact airbag opening and inflation in case of a crash, or cause plastic parts to detach and enter the passenger compartment. This may lead to an increased risk of injury in a crash.

- Repair:**
- REPAIR AVAILABLE – May 27, 2020 - Inspect and, if necessary, replace instrument panel
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:**

Only three (3) instrument panel replacements are needed worldwide. See the 70H7 circular for complete instructions if a vehicle requires a replacement.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2019	Q3	3,024
CAN	2019	2020	Q3	404

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

- Schedule owner repairs immediately
- Owner mailing – June 2020

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.