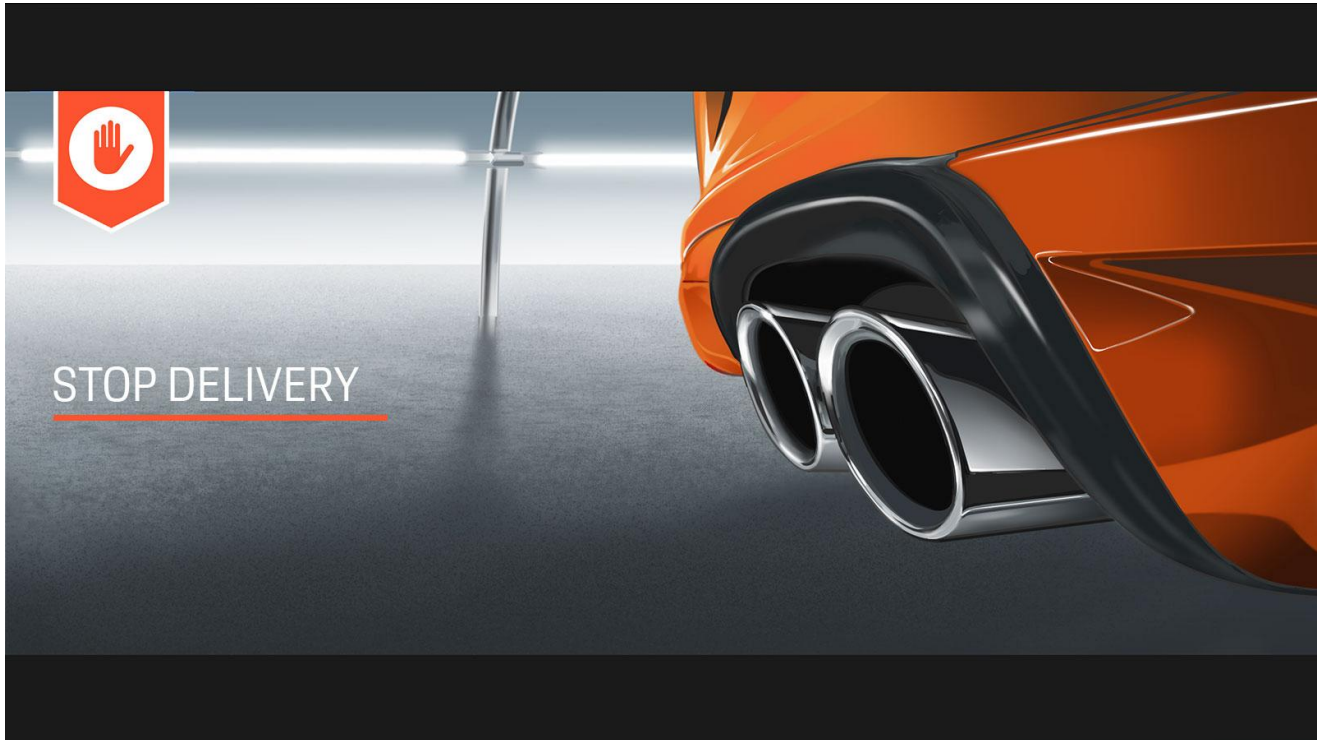


# ALA5 Stop Sale / Stop Delivery - Checking an ATF oil line at the transmission and replacing it if necessary



## Update 5/12/20

Preliminary instructions to check the oil line part production date are now attached to this post, and **the outlined check can be performed on inventory vehicles affected by the stop sale.**

**Please note:** If a vehicle does not pass the check (i.e. the part was produced within the inclusive calendar week range of 36/19 - 42/19), the campaign will remain open and the time to perform the check will only be claimed when the final replacement of the ATF oil line is performed at a later date.

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# **ALA5 Stop Sale / Stop Delivery - Checking an ATF oil line at the transmission and replacing it if necessary**

## **IMPORTANT REMINDER**

**IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED.**

**DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.**

## **Stop Sale / Stop Delivery**

Vehicles must not be delivered to customers until the required remedial measure has been carried out. Therefore, please carry out following Stop Sale, immediately.

## **Overview**

On some affected vehicles, there is the possibility that the friction welding between the line and the flange of an ATF oil line for the Tiptronic transmission cooling may not meet the required specifications.

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<b>Model type</b>	Cayenne (9YA), Cayenne Coupé (9YB)
<b>Model year</b>	2020
<b>Manufactured</b>	between 19.09.2019 and 03.12.2019
<b>Number of affected vehicles</b>	366

## Vehicle usage

Vehicles may only be driven for loading and unloading purposes in the transportation chain. Further use is not permitted. Test drives are to be omitted.

## Test instructions and remedial measures

Will be communicated once available (approx. cw 20/2020).

Should vehicles have already been delivered to customers in the meantime contrary to expectations, please report them to [ryan.cooney@porsche.us](mailto:ryan.cooney@porsche.us)

The further procedure for these vehicles will be communicated at a later point of time.