

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall Number: 20V-266 (School Bus) NHTSA Recall Number: 20V-267 (Non-School Bus)

DATE: July 7, 2020

TO: U.S. DEALERS

SUBJECT: R20AR – Air Conditioner Circuit Breaker Installation

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This important safety recall notice applies to your buses identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

Blue Bird Body Company is voluntarily recalling the following:

- Certain model year 2020-2021 Blue Bird Vision School Buses
 - o manufactured from December 7, 2018 through November 22, 2019
- Certain model year 2020-2021 Blue Bird All American School Buses
 - o manufactured from December 20, 2018 through October 23, 2019
- Certain model year 2020-2021 Blue Bird Vision Non-School Buses
 - manufactured from January 9, 2019 through October 16, 2019
- Certain model year 2020-2021 Blue Bird All American Non-School Buses
 - o manufactured from January 11, 2019 through October 29, 2019

On the subject buses, it has been determined that certain Blue Bird Vision and All American buses equipped with Front and Rear Bulkhead Air Conditioning systems (Options 3001401 and 3001403) that the circuit breaker may have been installed incorrectly. Blue Bird learned that this circuit breaker had been resourced by Blue Bird's distributor and was not fully vetted through Blue Bird's Production Part Approval Process (PPAP). Blue Bird has elected to conduct a voluntary safety recall to correct potential mis-installation of this new circuit breaker. Blue Bird has evaluated the risk to motor vehicle safety and determined that should the circuit breaker be installed incorrectly, a fire may occur and that could increase the risk of injury and/or damage to property.

Corrective Action:

To correct this potential issue, Blue Bird will provide the necessary installation instructions to inspect the circuit breaker and correct the installation, if necessary. Blue Bird will provide the replacement circuit breaker, as required in the event that the current circuit breaker shows any signs of thermal damage.

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to you the Dealer or to the vehicle owner. The standard repair time (SRT) to accomplish these repairs in accordance with Recall R20AR remedy procedure(s) is outlined below.

Labor Reimbursement:

Blue Bird will reimburse the labor cost of potential repairs relating to this recall at no cost to you the Dealer or to the vehicle owner. Repair Options and allowable labor times for this campaign are as follows:

R20AR



Blue Bird Body Company Page 2

Repair A: Inspection:

0.10 hours (6 minutes)

Repair B: Nut Addition and/or Replace Circuit Breaker (if needed):

• 0.20 hours (12 minutes)

Parts, if required, to complete Recall R20AR can be obtained as follows:

- Hardware Nut can be sourced locally
- 100-Amp Circuit Breakers must be obtained from Blue Bird Recall Administration via e-mail at <u>campaignparts@blue-bird.com</u> or return the yellow cover sheet to Blue Bird in the pink, self-addressed, postage prepaid envelope to receive parts at no charge. Be sure to provide a valid shipping address as UPS does not deliver to post office boxes. You should retain a copy of the reply sheet for your records. Parts are currently available through <u>campaignparts@blue-bird.com</u>

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure that complete mailing and shipping addresses are provided for each listed owner.**

It is the dealer's responsibility to verify that the correct owner name, address, and telephone number is provided for each listed vehicle. Any corrections or updates should be made in ClaimsCenter. Addresses that cannot be updated should be forwarded to the Recall Administrator.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

If you have in your possession or have sold a bus that was purchased from another dealer, that may be affected by this recall, please notify Lisa Hancock at 478-822-2242 or <u>lisa.hancock@blue-bird.com</u> Questions regarding this recall campaign should be directed to Lisa Hancock, as well.

Sincerely,

Lisa Hancock

Corporate Recall Administrator Blue Bird Corporation 402 Blue Bird Blvd, Fort Valley, Georgia 31030 Phone 478.822.2242 lisa.hancock@blue-bird.com R20AR