

Volvo Trucks

Uptime



Recall Alerts

To: U.S. Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V20-01
Date: May 5, 2020
Valid to: N/A
Action Required? Yes No

From: Gerard Hones, Regulatory Specialist Government Reporting
Subject: Safety Recall RVXX2001, Steering Gear Bolt Torque

Description of Defect:

On certain vehicles, the steering gear fasteners were not torqued to specification during steering gear replacement by final repair- temporary gears were installed by main production line and then replaced by final repair when the correct gear was received. Under-torqued fasteners can result in loss of clamp load, which may affect the steering and potentially cause loss of vehicle control. There have been no reports of accidents or loss of vehicle control associated with this condition.

Models/ Model Years Affected:

Volvo: Certain 2020 and 2021 VNL and VNR model vehicles manufactured from October 28, 2019 through January 17, 2020

Vehicle Quantities:

Volvo: 23 all U.S.

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal May 5, 2020.
- Owner notification letters will be released on or before May 29, 2020.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.