

Dear Former Triumph Dealer (US dealer version)

Re: Initial Notification of New Safety Recall

SAFETY RECALL ACTION NOTICE 579

Replace front brake pads.

<u>Model Code</u>	<u>Model Description</u>
VG3	Tiger 1200XR
VM3	Tiger 1200XRx
VN3	Tiger 1200XCx
VR3	Tiger 1200XRT
VS3	Tiger 1200XCA
VT3	Tiger 1200XRx LRH
VV3	Tiger 1200 Alpine Edition
VW3	Tiger 1200 Dessert Edition
HD6	Street Triple RS
HJ7	Street Triple RS
NN5	Speed Triple S
NN6	Speed Triple RS

VIN RANGE: Start of Production to TBC (ALL MARKETS except China)

Following notification from Triumph's brake supplier for the above models, Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the above-referenced models. We require your immediate attention to rectify the above machines.

WHAT IS THE PROBLEM?

The front brake pads could have potential issues involving detachment of brake pad friction material from the backing plate, especially but not exclusively when used in a corrosive environment.

As a consequence, the vehicle front brake performance could be compromised.

In case of detachment of the front brake pads friction material from the backing plate, the distance between the braking plate and disc cannot be balanced with a single action on the brake master cylinder. As a consequence, potentially defective pads can lead to an inadequate deceleration of the vehicle. Systems assembled with unaffected brake pads maintain their required performance. However, there may be an increased risk of rider injury and/or vehicle damage even if only one brake has an affected brake pad.

WHAT WILL TRIUMPH DO?

To address this condition, Triumph is launching a new recall as described in Safety Recall Action Notice 579.

All arrangements for updating of our computer systems have been completed.

Notification letters to current customers were mailed on the 26th June explaining the action and advising them to return their bike to a Triumph dealer to have the modification carried out free of charge to the owner. Customers will be advised to adhere to national Covid-19 general movement and social distancing rules.

WHAT SHOULD YOU DO?

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine for modification to the nearest Authorized Triumph Dealer.

Former Triumph Dealers should take the following actions:

1. Quarantine all unsold new stocks of affected pad sets (and unsold new caliper assemblies). Do not sell to customers. Please contact TMA.Aftersales@Triumphmotorcycles.com or 678-854-2010 for further instruction.
2. Affected Pad Set and Caliper Assembly part numbers:

Models	Old Triumph Caliper Part Nos	Old Triumph Pad Part Nos
Tiger 1200 family	T2022460 T2022470	T2022475
Speed Triple family	T2023530 T2023540	T2021541
Street Triple RS	T2021558 T2021559	T2021541

IDENTIFICATION OF NEW BRAKE PADS

The new (remedy) brake pads have a red paint mark on the backing plate and the Brembo identification numbers found on the reverse of the pad backing plate have change. Please refer to below table and images for clarification.

Old Brembo Product ID No	New (Remedy) Brembo Product ID No
07.B809.23	07.B809.27
07.9882.36	07.9882.39



3) 07.9882.39

3) 07.B809.27

U.S. LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.

We apologise for the inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We thank you in advance for your anticipated cooperation.

If you have any questions, please contact Triumph Warranty/Technical Dept.

Sincerely,

Triumph Motorcycles Ltd.