

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Launch Notification</b> <b>Check Wiring Harness for Second Seat Row Right</b> <b>MY20 167 (GLE-Class)</b>	DATE: May 29, 2020

**IMPORTANT RECALL CAMPAIGN UPDATE**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			May 29, 2020
Campaign No. :	NHTSA ID	Campaign Desc. :	<b>Check Wiring Harness for Second Seat Row Right</b>
2020050009	20V226	20P5491017	
<p>This is to notify you of a <b>Recall Campaign Launch</b> to check the wiring harness for the second row right seat in <b>120</b> Model Year (“MY”) 2020 GLE-Class (167 platform) vehicles. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on May 29, 2020.</p>			
Background			
<b>Issue</b>	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020 GLE-Class (167 platform) vehicles equipped with an electrically adjustable second row seat, the wiring harness under the second row right seat might not be routed according to current production specifications. The wiring harness could be damaged if the second row right seat is moved in a longitudinal direction. Thus, for vehicles equipped with rear side airbags, the side airbag for this seat might not deploy as intended, increasing the risk of injury in the event of a crash. Furthermore, the driver may not be warned if the second seat row is not locked correctly after using the "Easy-Entry" function which could increase the risk of injury to occupants on the second and third seat row in the event of an accident. In the event the wires for the side airbag were to become damaged, the customer would be made aware of the issue by a SRS warning message in the instrument cluster.</p>		
<b>What We’re Doing</b>	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the routing of the wiring harness, correct it if necessary and repair any potentially existing damage on the wiring harness.</p>		
<b>Parts</b>	<p><b>The remedy is available and can be performed.</b></p>		
Vehicles Affected			
Vehicle Model Year(s)	2020		
Vehicle Model	GLE-Class		
Vehicle Populations			
Total Recall Population	120		
Total Vehicles in Dealer Inventory	1		
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY20 GLE-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent MY20 GLE-Class vehicles covered by this notification until the vehicle has been repaired.</b></p>			
Next Steps/Notes			
<b>Customer Notification Timeline</b>	Customer letters will be mailed approximately one week after the remedy becomes available.		
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2020050009, May 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLE-Class (167 platform) vehicles**  
**Model Year 2020**  
**Check Wiring Harness for Second Seat Row Right**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2020 GLE-Class (167 platform) vehicles equipped with an electrically adjustable second row seat, the wiring harness under the second row right seat might not be routed according to current production specifications. The wiring harness could be damaged if the second row right seat is moved in a longitudinal direction. Thus, for vehicles equipped with rear side airbags, the side airbag for this seat might not deploy as intended, increasing the risk of injury in the event of a crash. Furthermore, the driver may not be warned if the second seat row is not locked correctly after using the "Easy-Entry" function which could increase the risk of injury to occupants on the second and third seat row in the event of an accident. In the event the wires for the side airbag were to become damaged, the customer would be made aware of the issue by a SRS warning message in the instrument cluster. An authorized Mercedes-Benz dealer will check the routing of the wiring harness, correct it if necessary and repair any potentially existing damage on the wiring harness.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 120 vehicles are involved.

Order No. P-RC-2020050009

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

### Check/test procedure

1. Remove the wiring harness cover (**A, figure 1**) of the right-hand second seat row (40% side).

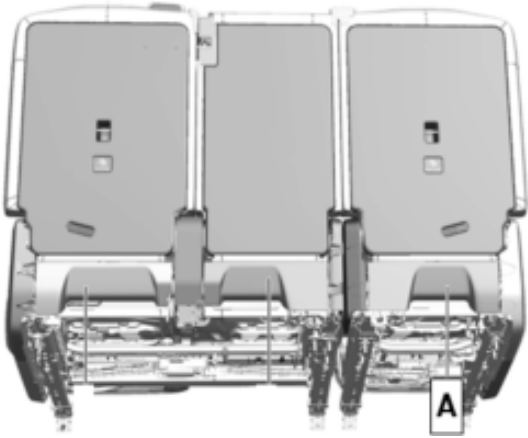


Figure 1

2. Check to see if the mounting clip for the wiring harness is positioned **correctly** on the holder (**B, figure 2**).

**i** (Figure 2) shows the **OK** condition.

**i** The mounting clip may be positioned incorrectly on the holder and was installed so that it is turned by 90° (**C, figure 3, not OK**).

The wiring harness must **not** be in contact with the guide rail.



Figure 1 – OK



Figure 3 – NOT OK

- a. The mounting clip is positioned correctly: **End measure**.
- b. The mounting clip is **not** positioned correctly: Carry out **work procedure**.

## Work procedure

1. Cut through the cable strap for the mounting clip using a side cutting pliers.
  - i** The protective sleeve and individual lines must not be damaged when doing this.
2. Check the protective sleeve and the individual lines for damage.
  - i** Repair the wiring harness and/or the protective sleeve if they have been damaged.
  - i** Use fabric tape to repair the protective sleeve.
  - i** Use a line connector to repair the wiring harness.
3. Then use a new mounting clip to position the wiring harness correctly as shown in Figure 2.
4. Assemble in reverse order.

## Primary Parts Information

Qty.	Part Name	Part Number
As required	Mounting clip	A 211 997 02 90
As required	Fabric tape	A 007 989 07 85 08
As required	Line connector	A 000 982 92 10

## Warranty Information

### With check only

**Operation:** Check wiring harness on the second rear seat row (02-1578)

Damage Code	Operation Number	Labor Time (hrs.)
54 910 17 8	02-1578	0.1

### With check and Route wiring harness

**Operation:** Check wiring harness on the second rear seat row (02-1578)  
Route wiring harness on second rear seat row correctly (after check) (02-1579)  
**Includes:** correct positioning of mounting clip and check wiring harness for damage.

Damage Code	Operation Number	Labor Time (hrs.)
54 910 17 7	02-1578	0.1
	02-1579	0.1

### With check and Repair wiring harness

**Operation:** Check wiring harness on the second rear seat row (02-1578)  
Repair wiring harness (02-1580)  
**Includes:** rework wiring harness with line connector or protective hose with fabric tape.

Damage Code	Operation Number	Labor Time (hrs.)
54 910 17 7	02-1578	0.1
	02-1580	ZM

### **i** Note

Operation Number labor times are subject to change.