

TO: Parts Managers/Service Managers
FROM: Subaru of America, Inc.
DEPARTMENT: Fixed Operations
DATE: 04/26/2020
RE: WRD-20 CPO & SSLP Vehicles

Sales orders were placed and *are currently being shipped directly to the retailers* for all known SSLP and COP vehicles which fall under WRD-20. The RDCs began shipping these orders Friday afternoon. Many retailers may have received these parts over the weekend. At the latest, the retailers should have all the parts available to them by Tuesday, 4/28, to repair these vehicles. We hope this will aid in having the vehicles available for month end. **The retailers should reference RPM for the status of their order(s) on Monday.** As we are all aware, the location of these vehicles is extremely fluid. Please contact the PICs for any requests where the vehicle is not at the assigned retailer and is in need of repair.