

Kolden, Les

Subject: Safety Notice 682 Conference Call
Location: Watertown - Conference Room Downstairs - "RUSHMORE"
Start: Thu 4/16/2020 9:45 AM
End: Thu 4/16/2020 10:00 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Kolden, Les

Required Attendees: Adam Lowe; Amanda Rogers; Anmy Ho; B Dray (bdray@u1source.com); Brian Woods; Brian.Plawecki@RingPower.com; C Rayner; Clyde Rogers; Corey Wilker; Dan Grouette; David Jones; Donald Davis; Jacob Nadeau; Jake Wall; James Hand; Jeff Price; Jim Elliott (jelliott@customtruck.com); Jim Heaton; Jim Kiley; Joe Di Pede; Joel Ross; Josh Hearnden; Kevin McElgun; Larry Henley; Larry Nieman; Mike Albertson; Mike Beauregard; Phil Smith; Pierre Desrosiers; Quinton Hart; Reggie Williams; Rick VanBommel; Scott Jenken; Stephane DesChamps; Terry Boss; Terry Gafford; Tim Kiley; Wes MacDonald

Optional Attendees: Olson, Jim; Ries, Craig

All,

DO NOT DISSEMINATE TO END CUSTOMERS! Any dissemination to affected owners can result in **\$15,000 fine per unit**. If contacted about this notice, you can speak with the customers about the issue but can't supply them with any other information.

On Thursday the 16th, we'll be hosting a conference call announcing the release of Safety Notice 682 International (chassis) Diamond Logic Reprogramming. This addresses a correction that needs to be made to the Diamond Logic programming in regard to how the hood tilt switch interacts with our auxiliary engine control. See the Issue statement on the attached SN682 bulletin for a detailed explanation. NHTSA has assigned their number 20V200 to this campaign. The first owner's letter mailing is scheduled for Thursday the 16th as well.

I've attached the SN682 bulletin, customer information sheet (to be returned to us), a list of affected units including chassis VIN, a list of International chassis service locations (provided by Navistar), and a SN682 work completion form. Navistar/International has agreed to complete the reprogramming and system test at no charge to the end customer.

The conference call schedule is as follows (all times are Central Time):

9:45-10:00am (End) Dealer/distributor network-
Domestic: 866-203-7023
International: 480-337-3614
Conference code: 622.977.9556

If you have any questions, please let me know.

Best regards,
Les

Les Kolden
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