



David J. Johnson
 Director
 Service Engineering Operations
 Ford Customer Service Division

Ford Motor Company
 P. O. Box 1904
 Dearborn, Michigan 48121

April 3, 2020

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice - Safety Recall 20S18

Certain 2020 Model Year Ranger, F-150 and Police Expedition Vehicles Equipped with a 10R80 Automatic Transmission -Transmission Selector Lever Cable Inspection

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Ranger	2020	Michigan	February 28, 2020 through March 18, 2020
F-150		Dearborn	February 17, 2020 through March 18, 2020
		Kansas City	February 17, 2020 through March 22, 2020
Expedition		Kentucky	March 3, 2020 through March 19, 2020

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the transmission selector lever cable adjuster locking clip may not be seated properly. This could allow the transmission to be in a gear state different than the gear shift position selected by the driver and may result in the vehicle moving in an unintended direction. This condition could also allow the driver to move the shift lever to Park and remove the ignition key with the transmission gear not in Park. Ranger vehicles that exhibit this condition may display an instrument panel warning message and a warning chime when the driver's door is opened indicating the vehicle is not secured in Park, while allowing the key to be removed. If the parking brake is not applied, these conditions could result in unintended vehicle movement, increasing the risk of accident or injury.

The parking brake should be applied whenever the vehicle is parked prior to the vehicle repair.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers the week of April 6, 2020 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink, appearing to read "D.J. Johnson". The signature is written in a cursive style with a large initial "D" and "J".

David J. Johnson