

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5370  
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 3, 2020

Subject: N202303140 - Upcoming Safety Recall with Inspection  
Brake Line Routing

Models: 2019 Chevrolet Low Cab Forward 4500

To: All General Motors Medium Duty Dealers

General Motors is releasing Safety Recall N202303140 today with an interim inspection. The total number of U.S. vehicles involved is approximately 54. Please see the attached bulletin for details.

Vehicles involved in this recall are placed on stop delivery April 3, 2020. The parts needed to complete the required repair are not yet available. However, the attached bulletin provides a functional inspection procedure that, if correctly performed, will allow dealers to identify those vehicles that do not require replacement of the brake line. **Involved vehicles that “pass” the inspection** will require no further action and are immediately released from this field action.

**Involved vehicles that “fail” the inspection** that are in dealers’ possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use until further instructions are received. All GM Certified Used vehicles currently in the dealers’ inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts is available, the recall bulletin will be updated and dealers can begin repairing vehicles that did not pass the initial inspection.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated April 3, 2020. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
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