



IMPORTANT SAFETY RECALL

TMC# RC000188

VIN:

«Dealer_name»

«Street»

«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Ford Motor Company that a defect which relates to motor vehicle safety exists in certain Ford chassis that were used to manufacture your TMC motorhome. Ford's recall number is 20S09. To assist Ford in identifying the final vehicles manufactured, TMC is also conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

On certain TMC motorhomes subject to this recall campaign, it may be possible that rear axle differential fluid is below the minimum fill level. This may result in premature failure of the rear axle assembly, increasing the risk of a crash.

TMC has included in this mailing the recall notification letter from Ford. Ford will be handling the repair of the vehicle at an authorized Ford dealer. The dealer will be inspecting the rear axle differential fluid level and adjust or replace if necessary. The time needed for the repair is less than one-half day.

If the referenced unit on this letter has been retail sold, you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

If you have questions about this Recall, please contact the Ford Customer Relationship Center at 1-866-436-7332 or www.Fordowner.com. For other concerns, you may contact the TMC Warranty/Service Department at (877) 855-2867 or Recalls@TMCRV.com.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Hanah Klodzinski
Recall Compliance Coordinator

Re: NHTSA Recall No. 20V-178
TC Recall No. 2020-125



Units in Field Affected by Recall

1FDWE3FN1MDC00797
1FDWE3FN2MDC01604
1FDWE3FN3MDC01630
1FDWE3FN4MDC00793
1FDWE3FN4MDC01622
1FDWE3FN6MDC00794
1FDWE3FN6MDC01606
1FDXE4FN0MDC01711
1FDXE4FN1MDC00891
1FDXE4FN1MDC01667
1FDXE4FN1MDC01717
1FDXE4FN2MDC00821
1FDXE4FN2MDC00866
1FDXE4FN7MDC00894
1FDXE4FN6MDC00188
1FDXE4FN6MDC00207
1FDXE4FN8MDC00211
1FDXE4FN9MDC00203
1FDXE4FN6MDC01728
1FDXE4FN4MDC01789
1FDXE4FN6MDC00904
1FDXE4FN1MDC00910
1FDXE4FNXMDC01733
1FDXE4FN0MDC00865
1FC3E3KN8MDC00812
1FC3E3KNXMDC00813