

Kolden, Les

Subject: Safety Notice 684 Prerelease Conference Call
Location: Watertown - Conference Room Upstairs - "COMMANDER"

Start: Mon 3/23/2020 9:45 AM
End: Mon 3/23/2020 10:00 AM
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Kolden, Les

Required Attendees Adam Lowe; Amanda Rogers; Anmy Ho; B Dray (bdray@u1source.com); Brian Woods; Brian.Plawecki@RingPower.com; C Rayner; Clyde Rogers; Corey Wilker; Dan Grouette; David Jones; Donald Davis; Jacob Nadeau; Jake Wall; James Hand; Jeff Price; Jim Elliott (jelliott@customtruck.com); Jim Heaton; Jim Kiley; Joe Di Pede; Joel Ross; Josh Hearnden; Kevin McElgun; Larry Henley; Larry Nieman; Mike Albertson; Mike Beauregard; Phil Smith; Pierre Desrosiers; Quinton Hart; Reggie Williams; Rick VanBommel; Scott Jenken; Stephane DesChamps; Terry Boss; Terry Gafford; Tim Kiley; Wes MacDonald

Resources: Watertown - Conference Room Upstairs - "COMMANDER"

All,

DO NOT DISSEMINATE TO END CUSTOMERS! Terex Utilities has submitted the attached Defect Information Report (DIR) to the National Highway Traffic Safety Administration (NHTSA) for approval. Any dissemination to the owners prior to approval can result in **\$15,000 fine per unit**. If contacted about this report, you can speak with the customers about the issue but can't supply them with any other information. The issue is being addressed and a repair is under development.

Monday the 23d, we'll be hosting a prerelease conference call for upcoming Safety Notice 684. This notice addresses a potential problem with the lift cylinder rod eye used on 498034 and 498035 lift cylinders. These cylinders are used on 497981 and 498199 25' double hydraulic lifts.

Attached is the Defect Information Report recently submitted to NHTSA. NHTSA has assigned their bulletin# 20V168 to this report. The first owner letter mailing will take place no later than April 15, 2020. I've also attached a list of affected machines. Kitsheet 498199J can also be used as a point of reference.

The meeting and conference call schedule is as follows. Times are Central Time:

9:45am-10:00am Dealer/distributor network

Phone information-

Domestic: 866-203-7023

International: 480-337-3614

Conference Code: 622 977 9556

Please let me know if you have any questions. If you can't attend, please call in to one of the above meetings.

Thank you,

Les

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www.terex.com/utilities meeting and conference call schedule is as follows. Times are Central Time: