

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: <b>Recall Campaign Notification</b> <b>Model 907 (Sprinter)</b> <b>Model Years 2019</b> <b>Missing Speed Information Label</b>	DATE: May 14, 2020

## **IMPORTANT CAMPAIGN INFORMATION**



Campaign	Campaign Desc. :	Missing Speed Information Label
<b>2020040013</b>	<b>VS3BEGREPP</b>	
<p>This is to notify you of the upcoming <b>Recall Campaign</b> concerning the missing speed information label on approximately <b>332</b> MY19 Mercedes-Benz and Freightliner Sprinter vans. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as "Open" in VMI.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Sprinter vehicles from platform 907 (VS30), the information label indicating the maximum speed was not affixed to the spare wheel. Without the label, an operator could operate the vehicle in excess of the spare wheel's maximum speed, increasing the risk of a crash.</p>	
<b>What We're Doing</b>	<p>An authorized Mercedes-Benz or Freightliner Sprinter dealer will attach the speed limitation label on the spare wheel.</p>	
<b>Parts</b>	<p><b>Parts are available.</b></p>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	Model Year 2019	
<b>Vehicle Model</b>	Sprinter, VS30 / Platform 907	
<b>Vehicle Populations</b>		
<b>Total Recall</b>	332	
<b>Dealer Inventory</b>	64	
<p><b>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY19 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY19 Sprinter vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	An owner notification letter will be mailed in mid May, 2020.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred DVUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		





Mercedes-Benz

Campaign No. 2020040013, May 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 (Sprinter), Model Year 2019**  
**Missing Speed Information Label**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Sprinter vehicles from platform 907 (VS30), the information label indicating the maximum speed was not affixed to the spare wheel. Without the label, an operator could operate the vehicle in excess of the spare wheel’s maximum speed, increasing the risk of a crash. An authorized Mercedes-Benz or Freightliner Sprinter dealer will attach the speed limitation label on the spare wheel.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **332** vehicles are involved.

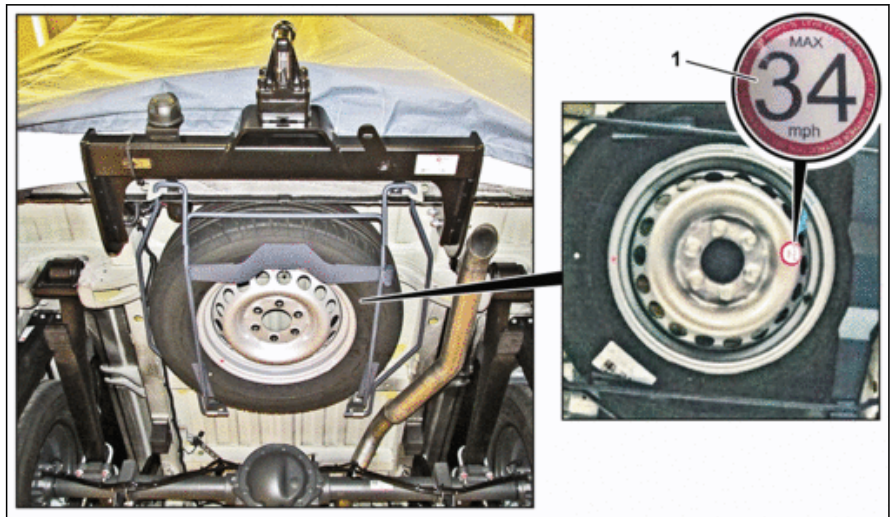
Order No. V-RC-2020040013

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

**Operation no. of the operation texts or standard texts and flat rates**








	<b>Op. no.</b>	<b>Operation text</b>	<b>Time</b>	<b>Acc. no.</b>
	02 1767	Operations: Check information label on spare wheel	0.2h	58 917 61 7
	02 1768	Operations: Retrofit information label on spare wheel (after check)	0.1h	58 917 61 7

1 Information label  
(MAX 34 mph)



D40.00-A001-75

<b>⚠ Danger</b>	<b>Risk of death</b> caused by vehicle slipping or toppling off of the lifting platform.	Align vehicle between vehicle lift columns and position the four support plates at the vehicle lift support points specified by the vehicle manufacturer.	AS00.00-Z-0010-01A
<b>Topical note</b>	Information on tires / rims		AH40.10-P-9411-01A
<b>Topical note</b>	General information on rim / tire conversions		AH40.10-P-1050-01A

	<b>Check</b>		
1	Check, whether the vehicle is affected by the measure.	 Only the entry in the "Extended VEGA Application" (EVA) system in the "Current" tab is decisive for authorized Mercedes-Benz service partners. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.	
2	Raise vehicle. Special instructions for lifting and supporting vehicle		AH00.60-N-0100-01TS AR00.60-D-1000-04TS
 <b>Topical note</b> 			
3	Check whether information label (1) is present on spare wheel.	If information label (1) is present,  ↓ Lower vehicle and end measure. If information label (1) is not present,  ↓ continue with operation step 4.	
	<b>Attachment</b>		
4	Retrofit information label (1).	 Bonding surface must be absolutely free of dust and grease. Otherwise, a sufficient degree of adhesion cannot be assured.   To do so, stick information label (1), as shown, onto spare wheel.	
5	Lower vehicle.		AR00.60-D-1000-04TS
			

#### Parts ordering note

Part no.	Designation	Quantity
A 906 584 50 12	Speed limit information label	1