

22 April 2020

Dear Former Triumph Dealer

Re: Initial Notification of New Safety Recall

## **SAFETY RECALL ACTION NOTICE 574**

### **CHECK IGNITION SWITCH CABLE ROUTING AND RE-ROUTE IF NECESSARY.**

**TROPHY A1, TROPHY SE A1 AND TROPHY SE A1 LAUNCH (VH, VJ, VJL).**  
**VIN RANGE: 561284 TO 795295 (ALL MARKETS EXCEPT CHINA)**

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the above-referenced models. We require your immediate attention to rectify the above machines.

To assist workshop planning, please note that the repairs to the wiring are likely to be extremely rare. Factory experience shows that by far the majority of the affected VINs will require only checking and will not require remedial work. Few VINs will be discovered in need of ignition switch wiring re-routing.

### **U.S. LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.**

#### **WHAT IS THE PROBLEM?**

On affected motorcycles, the wires exiting the ignition switch may require routing beneath the front brake hose. If the wiring passes above the front brake hose, there is a risk that the hose will contact the wiring, with the possible consequence of damaging the wiring. Should this condition occur whilst the motorcycle is being ridden lighting may be affected or the engine may stall, thereby increasing the risk to rider safety.

#### **WHAT WILL TRIUMPH DO?**

To address this condition, Triumph is launching a new recall as described in Safety Recall Action Notice 574.

#### **WHAT SHOULD YOU DO?**

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to contact their preferred Triumph dealer for repair.

We apologise for the inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We thank you in advance for your anticipated cooperation.

If you have any questions, please contact Triumph Warranty/Technical Dept.

Sincerely,

Triumph Motorcycles Ltd.