



INFINITI

EMPOWER THE DRIVE

## CAMPAIGN BULLETIN

### Rear Seat Belts

### Preliminary Retailer Announcement

Reference: Rear Seat Belts

Date: March 18, 2020

**Attention: Retailer Principal, Sales, Parts and Service Managers**

#### \*\*\*\*\* Campaign Summary \*\*\*\*\*

INFINITI is committed to the safety and security of our clients and their passengers. INFINITI has notified the National Highway Traffic Safety Administration (NHTSA) that it will conduct a Voluntary Recall Campaign on certain INFINITI Q60 vehicles to inspect the manufacturing date on the seat belt tag and replace the right hand, left hand, or both seat belt retractor assemblies if they were manufactured within the affected production period.

Due to a manufacturing process issue that has since been corrected, the left-hand and right-hand rear seat belt assemblies on some of the affected vehicles may have been manufactured out of specification. In certain cases of severe, multi-impact crashes, an affected rear seat belt assembly may not properly restrain the passenger, increasing the risk of injury.

INFINITI is still in the process of identifying specific vehicles affected, but the recall will affect approximately 400 vehicles in the U.S. and its territories. Additional details will be provided once the affected population is identified and a formal recall bulletin will be issued along with instructions for ordering campaign specific parts.

#### \*\*\*\*\* What Retailers Should Do\*\*\*\*\*

1. Please wait until INFINITI issues further instructions and identifies affected vehicles in Service Comm and DBS National Service History – Open Campaigns. **No action is necessary at this time.**

#### Frequently Asked Questions (FAQ):

**Q.** When will retailers have additional information on this issue?

**A.** INFINITI expects to issue an updated retailer notification with remedy instructions and campaign IDs to identify affected vehicles within the next couple of weeks.

**Q.** What vehicles are affected?

**A.** The number of Q60 vehicles subject to this recall is still under study at this time. Once confirmed, INFINITI expects to issue an updated retailer notification with remedy instructions and campaign IDs to identify affected vehicles.

**Q. What is the reason for this Voluntary Safety Recall?**

A. Due to a manufacturing process issue that has since been corrected, the left-hand and right-hand rear seat belt assemblies on some of the affected vehicles may have been manufactured out of specification.

**Q. What is the possible effect of this condition?**

A. In certain cases of severe, multi-impact crashes, an affected rear seat belt assembly may not properly restrain the passenger, increasing the risk of injury.

**Q. What will be the corrective action?**

A. Retailers will inspect the manufacturing date on the seat belt tag and replace the right hand, left hand, or both seat belt retractor assemblies if they were manufactured within the affected production period.

**Q. Are parts readily available?**

A. INFINITI is currently working with suppliers to produce parts for this activity.

**Q. What model year vehicles are involved?**

A. INFINITI is currently working to identify the specific INFINITI Q60 vehicles subject to this recall.

**Q. Are you experiencing this condition on any other INFINITI (or Nissan) models?**

A. No.

**Revision History:**

Date	Announcement	Purpose
March 18, 2020	Preliminary	Preliminary Campaign notice