

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5342  
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 27, 2020  
Subject: N202294420 - Safety Recall  
Brake Caliper Bolt Strength  
Models: 2020 Chevrolet Silverado 1500  
2020 GMC Sierra 1500  
To: All General Motors Dealers

General Motors is releasing Safety Recall N202294420 today. The total number of U.S. vehicles involved is approximately 20,352. Please see the attached bulletin for details.

**Parts Pre-Ship Information – For USA & Canada Only**

**Important:** An initial supply of part# 11546469 required to complete this recall is being pre-shipped to involved dealers of record. This pre-shipment is taking place the week of February 24, 2020 and concluding the week of March 2, 2020 and is estimated to be 100% of each dealer's involved vehicles. Pre-shipped parts will be charged to the dealer's open parts account.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin late-March, 2020.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 27, 2020. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS