

Hideout, Springdale, Zinger Recall



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SAFETY ADVISORY 20-371

Tabatha , Title

Dealer , Dealer Number

ballt@keystonerv.com

Safety Recall:**US: 20V-105****CAN: 2020-080**

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Hideout, Springdale and Zinger Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population have a spare tire carrier that may have a U-bolt used for attachment to the bumper that can break. Under certain conditions during travel, if both the spare tire carrier U-bolts break, the carrier and tire can become detached from the unit leading to an increased risk of personal injury and/or vehicle crash. The remedy is to replace existing mounting U-bolts (BC-UBK) with new U-bolt kits (BC-UBN-N20) that will be supplied by Keystone RV. The vehicles included in the recall are:

Year	Model	Serial Number Range
2020	Hideout Travel Trailers: 175LHS, 176LHS, 177LHS, 178LHS, 179LHS, 186LHS	LW244386 - LW244797
2020	Springdale Travel Trailers: 1720TH, 1790FQ, 1800BH, 1860SS	LW106017 - LW106260
2020	Zinger Travel Trailers: 18BH, 18DS, 18RD, 18RK, 211RD, 229BH, 249RK, 252BH, 270BH, 280BH, 280RB, 280RK, 290KB, 292RE, 298BH, 299RE, 320FB, 328SB, 330BH, 331BH, 333DB, 340BH, 340RE	LS371411 - LS371858

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 20-371.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by

Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 20-371](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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