



## FOLLOW-UP NOTICE

June 8, 2020

**Attention: All Kia Parts & Service Managers**

**This Is A Follow-Up Notice To Advise That The Remedy Repair Is Now Available.**

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2013-2014 MY Kia Optima vehicles equipped with the 2.4-liter Gasoline Direct Injection (GDI) and 2.0-liter GDI Turbo engines manufactured at Kia Motors Manufacturing Georgia (KMMG). The material of the low-pressure fuel tube may deteriorate over time and develop a crack from exposure to heat generated within the engine compartment under certain circumstances. If the fuel tube develops a crack, a fuel smell and eventually a fuel leak can occur. A fuel leak increases the risk of a fire.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted during the week of **June 8, 2020** on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com).

**PARTS INFORMATION** – As the need for Low Pressure Fuel Tube is expected to be low, a valid VIN will be required for order entry.

Enclosed you will find a copy of the follow-up owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owners who have already paid for repairs due to this condition can submit a request for reimbursement online via the Owner's Section of [www.kia.com](http://www.kia.com).

Kia will mail follow-up notices to the affected vehicle owners beginning on **June 12, 2020**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department

Attachments

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