

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Delivery Stop & Recall 20V-xxx: Rear Spoiler
Date: Thursday, February 13, 2020 12:47:30 PM

Publish Date: February 13, 2020
From: Technical Service
Expiration Date: March 05, 2020

DCSnet Message
Urgent



Subject: BMW Delivery Stop & Recall 20V-xxx: Rear Spoiler







BMW AG is conducting a Voluntary Safety Recall (effective February 13, 2020) on a small number of Model Year 2020 BMW X6 SAC models that were produced between January 6, 2020 and January 24, 2020.

Please review the attached documents for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B510620_Recall_Notice\[81ff8d89\].pdf](#)
-  [B510620_2020-G06-RearSpoiler-QA-\(13Feb2020\)\[81ff8d88\].pdf](#)
-  [B510620\[81ff8d87\].pdf](#)  [B510620_Recall_Notice\[81ff8d89\].pdf](#)
-  [B510620_2020-G06-RearSpoiler-QA-\(13Feb2020\)\[81ff8d88\].pdf](#)
-  [B510620\[81ff8d87\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel

2020-02-13



SIB 51 06 20

DELIVERY STOP & RECALL 20V-XXX: REAR SPOILER

MODEL

E-Series	Model Description	Production Date
G06	X6 Sports Activity Coupe	January 6 - 24, 2020

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective February 13, 2020) on a small number of Model Year 2020 BMW X6 SAC models that were produced between January 6, 2020 and January 24, 2020.

The rear spoiler on the upper roof may become loose. Over time, it may detach which could become a road hazard for other drivers and increase the risk of a crash.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B510620 Recall Notice.pdf](#)

[picture_as_pdf B510620 2020-G06-RearSpoiler-QA-\(13Feb2020\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 20V-xxx: Rear Spoiler – B51 06 20

BMW AG is conducting a Voluntary Safety Recall (effective February 13, 2020) on a small number of Model Year 2020 BMW X6 SAC models that were produced between January 6, 2020 and January 24, 2020.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Rear Spoiler
Safety Recall 20V-xyz
Model Year 2020
BMW X6 SAC
*Last Updated 02/13/2020***

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Certain Model Year 2020 BMW X6 SAC vehicles in the US, produced in January 2020, are potentially affected.
- Q2. What is the specific issue?**
The rear spoiler on the upper roof may become loose. Over time, it may detach which could become a road hazard for other drivers and increase the risk of a crash.
- Q3. Why are other BMW Group vehicles not included in this Safety Recall?**
The rear spoiler on other vehicles has a different design.
- Q4. How did BMW Group become aware of this issue?**
BMW Group became aware of this issue through its quality control procedures.
- Q5. Can I determine if this issue exists in my vehicle?**
No.
- Q6. Can I continue to drive my vehicle (before I receive my letter)?**
Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q7. How will my vehicle be repaired?**
The rear spoiler will be inspected and, if necessary, replaced for free and can take approximately one hour.
- Q8. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?**
No.
- Q9. How will I be informed of this Safety Recall?**
You will receive a letter in April via First Class mail advising you of this Safety Recall and to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer. To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.
- Q10. Do I have to wait for my letter to have my vehicle serviced?**
Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.