



FOLLOW-UP NOTICE

June 2, 2020

Attention: All Kia Parts & Service Managers

This Is A Follow-Up Notice To Advise That The Remedy Part Is Now Available.

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2006-2010 MY Kia Sedona vehicles manufactured from June 15, 2005 through July 15, 2009 and certain 2007-2009 MY Kia Sorento vehicles manufactured from June 15, 2006 through December 15, 2008, to install a relay in the vehicle's main junction box. When the vehicle is in the key OFF position and parked, the Hydraulic Electronic Control Unit (HECU) remains energized. If moisture enters the HECU, an electrical short circuit could occur even though the vehicle is turned off and parked. An electrical short circuit inside the HECU increases the risk of an engine compartment fire even when the vehicle is turned off, increasing the risk of injury.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com during the week of June 2, 2020.

PARTS INFORMATION – Parts will become available starting the week of June 2, 2020.

Enclosed you will find a copy of the follow-up owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owners who have already paid for repairs related to an electrical short circuit inside the HECU can submit a request for reimbursement online via the Owner's section of www.kia.com.

Kia will mail follow-up notices to the affected vehicle owners beginning on June 5, 2020, **advising them that the remedy part is now available and for them to contact their Kia dealer to have the recall repair completed.**

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department