

NOTIFICATION OF SAFETY RECALL H283  
(NHTSA 20V-081)



NAS20.02.022 | RECALL

| USA

AFTERSALES BULLETIN

FEBRUARY 27, 2020

***Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Recall on certain 2010 model year Jaguar XF vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.***

***United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.***

***United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$22,329.00 per vehicle.***

***This Aftersales Bulletin serves as notification to all Jaguar retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.***

#### **DESCRIPTION OF DEFECT**

An issue has been identified on certain Jaguar vehicles within the listed Affected Vehicle Range where fuel odor has been reported, the amber Malfunction Indicator Lamp on the Instrument Cluster illuminates, and occasionally liquid fuel is on the ground. On investigation, dealer technicians are finding that the fuel outlet flange mounted in the fuel tank is cracked.

#### **AFFECTED VEHICLE RANGE**

XF (X250; V8 4.2L)

Model Year: ..... 2010

VIN: ..... SAJWA0FA1AHR46314-SAJWA0FA9AHR73079

A total of 2,907 vehicles are potentially involved in the USA and Federalized Territories.

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

#### **EFFECT ON VEHICLE OPERATION**

The driver may also experience fuel odor and in some circumstances, with the vehicle static, there could be liquid fuel underneath the rear of the vehicle, which in the presence of an ignition source could lead to a fire.

#### **SERVICE PROGRAM / REWORK ACTION**

Owners will be notified by mail and instructed to take their vehicle to an authorized Jaguar retailer to replace the fuel outlet flange replaced with a component of revised design.

There will be no charge to owners for this action. Owners who have paid for a repair of this defect will be covered by the Jaguar Land Rover reimbursement plan, subject to the usual terms and conditions.

#### **OWNER NOTIFICATION**

Owner notification is expected to occur on or before the week of April 6, 2020.

#### **ACTION TO BE TAKEN**

Check DDW to ensure that the vehicle is affected by this Program prior to undertaking any rework action.

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Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.