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Sent on	02	07	2020	Expires on	03	25	2020
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall: 18-20 Ody. Third-Row Accessory Power Outlet Wire Harness						

DATE: February 7, 2020

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2018-2020 Odyssey Third-Row Accessory Power Outlet Wire Harness

On February 6, 2020, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain 2018-2020 Odyssey vehicles due to potentially damaged power outlet wiring harnesses in the third-row seating area that could cause a fire. **Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

The routing for the third-row seat accessory power outlet wiring harness may allow for pinching of the harness between the metal body and the rear trim panel. If the pinching damages and exposes the wires to the body, an electrical short could occur. An intermittent electrical short could overheat the wiring harness, increasing the risk of a fire.

REPAIR

All vehicles require inspection of the wiring harness for any damage. If copper wiring is not exposed, the harness will be reinforced with electrical tape and rerouted to prevent future damage. If any copper wiring is exposed, the wiring harness will be replaced. American Honda expects a very small number of wiring harnesses will require replacement.

PARTS

Initial repair kits have been shipped to your dealership to allow for immediate repairs. These shipments will start arriving at dealerships via Daily Stock Order on Friday, February 7th. Additional repair kits are available through normal parts ordering.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service bulletin 20-012, *Safety Recall: Third Row Accessory Power Outlet*, has been posted to the Service Information System (SIS) as of February 7, 2020. It includes parts, repair, and warranty information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by mid-March 2020.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.