



**Audi**

# AUDI DEALER COMMUNICATION

## Repair Available – Safety Recall 69BT / DRIVER FRONT AIRBAG INFLATOR

- This notice is for:**
- ✓ Dealer Principal
  - ✓ General Manager
  - ✓ Sales Managers
- ✓ Service Manager
  - ✓ Parts Manager
  - ✓ Service Advisor
- ✓ Warranty Administrator
  - ✓ Technicians

**Date:** September 13, 2021

**SAGA Code Update** Recall code 69BT replaces recall code 69AE.

**Issue:** Exposure to moisture over time could cause the driver front airbag to not inflate properly in a crash, increasing the risk of injury.

- Repair:**
- REPAIR AVAILABLE – September 14, 2021 - Replace driver frontal airbag inflator.
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected inventory vehicles
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Parts will be on upper order limits, and there will be no parts allocation. Please see the campaign circular for complete details.

**Affected Vehicles**

| Country | Beginning Model Year | Ending Model Year | Vehicle | Vehicle Count |
|---------|----------------------|-------------------|---------|---------------|
| USA     | 1997                 | 2000              | A4      | 65,519        |
| USA     | 1998                 | 2000              | A6      | 30,587        |
| USA     | 1998                 | 1999              | A8      | 4,058         |
| USA     | 2000                 | 2001              | TT      | 6,693         |
| CAN     | 1997                 | 2000              | A4      | 6,591         |
| CAN     | 1998                 | 1999              | A6      | 1,972         |
| CAN     | 1998                 | 1999              | A8      | 193           |
| CAN     | 2000                 | 2000              | TT      | 409           |

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – September 2021

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.