

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Launch Notification</b> <b>Oil Feed Line Turbocharger</b> <b>MY18-19 213 217 222 290 463 (E-Class, S-Class, GT-Class, G-Class)</b>	DATE: March 13, 2020

**IMPORTANT RECALL CAMPAIGN UPDATE**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			March 13, 2020
Campaign No. :	NHTSA ID	Campaign Desc. :	<b>Oil Feed Line Turbocharger</b>
2020020023	20V048	20P0993102	
<p>This is to notify you of a new Recall Campaign regarding the elastomeric material of the oil feed line to the turbochargers in <b>2,518</b> Model Year (“MY”) 2018-2019 E-Class (213 platform), G-Class (463 platform), S-Class (222 platform), S-Class Coupe and Convertible (217 platform), and GT-Class 4-door Coupe (290 platform) vehicles equipped with 4.0L 8-cylinder gasoline-engines (M177). The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on March 13, 2020.</p>			
Background			
<b>Issue</b>	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2018-2019 E-Class (213 platform), G-Class (463 platform), S-Class (222 platform), S-Class Coupe and Convertible (217 platform), and GT-Class 4-door Coupe (290 platform) vehicles equipped with 4.0L 8-cylinder gasoline-engines (M177), the material of the oil feed line to the turbochargers might not meet current production specifications. Due to thermal loading while driving, the oil feed line might exhibit selective leakage. If leaked oil contacts hot components in the engine compartment the risk of fire cannot be ruled out.		
<b>What We’re Doing</b>	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the oil feed line to the turbocharger on the affected vehicles.		
<b>Parts</b>	<b>The remedy is available and can be performed.</b>		
Vehicles Affected			
<b>Vehicle Model Year(s)</b>	2018-2019		
<b>Vehicle Model</b>	E-Class, G-Class, GT-Class, S-Class		
Vehicle Populations			
<b>Total Recall Population</b>	2,518		
<b>Total Vehicles in Dealer Inventory</b>	122		
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18-19 E-Class, G-Class, GT-Class, and S-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent MY18-19 E-Class, G-Class, GT-Class, and S-Class vehicles covered by this notification until the vehicle has been repaired.</b></p>			
Next Steps/Notes			
<b>Customer Notification Timeline</b>	Customer letters will be mailed approximately one week after the remedy becomes available.		
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2020020023, March 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models Various**  
**Model years 2018-2019****Oil Feed Line Turbocharger**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2018-2019 E-Class (213 platform), G-Class (463 platform), S-Class (222 platform), S-Class Coupe and Convertible(217 platform), and GT-Class 4-door Coupe (290 platform) vehicles equipped with 4.0L 8-cylinder gasoline-engines (M177), the material of the oil feed line to the turbochargers might not meet current production specifications. Due to thermal loading while driving, the oil feed line might exhibit selective leakage. If leaked oil contacts hot components in the engine compartment the risk of fire cannot be ruled out. An authorized Mercedes-Benz dealer will replace the oil feed line to the turbocharger on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 2518 vehicles are involved.

Order No. P-RC-2020020023

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

**Work procedure**

1. Replace exhaust gas turbocharger oil circuit feed line (**AR09.40-P-6040\***).

**i** \* Select the WIS document according to the vehicle model.

463	ar09.40-p-6040xga
253	ar09.40-p-6040mng
217,222	ar09.40-p-6040mnl
167	ar09.40-p-6040mno
290	ar09.40-p-6040mni

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**Primary Parts Information**

Qty.	Part Name	Part Number
1	Feed line	A 177 090 85 01

**Warranty Information**

**Operation:** Replace oil feed line for exhaust gas turbocharger (02-1454)

Damage Code	Operation Number	Labor Time (hrs.)
09 931 02 7	02-1454	1.6

**i Note**

Operation Number labor times are subject to change.