

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Transmission Wiring Harness Mounting MY19 290 (GT-Class)	DATE: February 3, 2020

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Transmission Wiring Harness Mounting
TBA	20V047	20P2197222	
This is to notify you of a new Recall Campaign regarding the mounting of a fixing clip on a wiring harness of the automatic transmission in 28 Model Year (“MY”) 2019 GT-Class (290 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on February 3, 2020.			
Background			
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY19 GT-Class vehicles (290 platform), the mounting of a fixing clip on a wiring harness of the automatic transmission might not meet current production specifications. If the wiring harness fixation clip is not mounted according to current production specification, the wiring harness might chafe against the drive shaft and become damaged over time. This could lead to an interruption of the electrical wires and then a loss of propulsion, resulting in a stalling of the vehicle and an increased crash risk. In addition, if a specific wire within the harness is damaged, the manual and automatic Park "P"-selection might not be available. However, the vehicle is still secured against unintended rolling with the electric parking brake.		
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the mounting of the fixing clip and the wiring harness on the affected vehicles and correct or replace them, if necessary.		
Parts	A remedy is not yet available. An additional notification will be sent once a remedy is available.		
Vehicles Affected			
Vehicle Model Year(s)	2019		
Vehicle Model	GT-Class		
Vehicle Populations			
Total Recall Population	28		
Total Vehicles in Dealer Inventory	5		
Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY19 GT-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.			
Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.			
Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent MY19 GT-Class vehicles covered by this notification until the vehicle has been repaired.			
Next Steps/Notes			
Customer Notification Timeline	Customer letter will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.			

