



New Safety Recall Advanced Communication – W03

FCA US LLC (FCA US) has announced a safety recall on certain 2019 Model Year through 2020 Model Year (DJ) RAM 2500 Pickup and (D2) RAM 3500 Pickup vehicles equipped with a 6-Speed Automatic 68RFE Transmission (sales Code DG7).

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may experience a buildup of pressure and heat inside the transmission which may result in transmission fluid being expelled from the dipstick tube. Expelled transmission fluid may come in contact with the turbocharger, or other ignition sources within the engine compartment and lead to a vehicle fire. A vehicle fire can result in increased risk of occupant injury and injury to persons outside the vehicle, as well as property damage.

SERVICE ACTION

The remedy for this condition is currently under development. Dealers will be notified of the launch of this safety recall by way of established communication methods.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC