

## Lisa Sampson

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**From:** Wayne Miller <redacted>  
**Sent:** Monday, February 10, 2020 11:40 AM  
**To:** redacted  
**Cc:** redacted  
**Subject:** Recall Number 20V-040  
**Attachments:** Recall instructions recall 20V-040.pdf; Recall trucks redacted.pdf

Hi redacted,

Recall 20V-040 was sent out to all your Rosenbauer America customers 2/6/2020 as required by NHTSA. The attachment shows the instructions for the recall 20V-040 repair and the two VINs involved. The contact person at Reyco Granning is redacted. If you email him the VIN number, your shipping address to send the parts to, and their serial number he will send the needed parts right away. If you are doing this repair, please enter the information in the SRS. If you are unable to do this repair, please reply to me and we will get you the support needed. The numbers Reyco Granning will want from you are redacted.

Thanks

Wayne Miller  
redacted

